

# CT6 CUE Infotainment System



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#### Introduction





The names, logos, emblems, slogans, and vehicle body designs appearing in this manual including, but not limited to, GM, the GM logo, CADILLAC, the CADILLAC Emblem, and CADILLAC CT6 CUE are registered trademarks of General Motors LLC., its subsidiaries, affiliates, or licensors.

This manual describes features that may or may not be on the vehicle because of optional equipment that was not purchased on the vehicle, model variants, country specifications, features/applications that may not be available in your region, or changes subsequent to the printing of this manual.

Keep this manual with the owner manual in the vehicle, so it will be there if it is needed. If the vehicle is sold, leave this manual in the vehicle.

#### **Overview**

Read the following pages to become familiar with the infotainment system features.



Taking your eyes off the road for too long or too often while using any infotainment feature can cause a crash. You or others could be injured or killed. Do not give extended attention to infotainment tasks while driving. Limit your glances at the vehicle displays and focus your attention on driving. Use voice commands whenever possible.

The infotainment system has built-in features intended to help avoid distraction by disabling some functions when driving. These functions may grey out when they are unavailable. Many infotainment features are also available through the instrument cluster and steering wheel controls.

#### Before driving:

- Become familiar with the operation, faceplate buttons, and screen buttons.
- Set up the audio by presetting favourite stations, setting the tone, and adjusting the speakers.
- Set up phone numbers in advance so they can be called easily by touching a single button or by using a single voice command if equipped with Bluetooth phone capability.

See "Defensive Driving" in the owner manual.

To play the infotainment system with the ignition off, see "Retained Accessory Power (RAP)" in the owner manual.

#### **Customer Assistance**

Assistance is available to help with Bluetooth pairing, other mobile device interface, and operation support of the CUE infotainment system. See your dealer.

#### **Infotainment System**

The infotainment system is controlled by using the infotainment display, buttons on the faceplate, steering wheel controls, and voice recognition.



- X (Mute and Power)
- VOLUME
- 3. 🏠 (Home Page)

#### **Power**

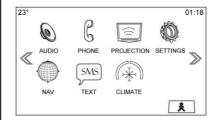
When off, press 
 it to turn the system on. Press and hold to turn off.

When the power is on and the system is not muted, a quick status pane will display when A is pressed. Pressing A will mute the system and trigger this pane to show a long press is required to actually power down the system.

#### Volume

Slide a finger across VOLUME to increase or decrease the volume.

#### **Home Page**



The Home Page is where application icons are accessed. Some features are disabled when the vehicle is moving.

The Home Page can be set up to have up to 10 icons per page.

Touch  $\ll$  or  $\gg$ , or slide a finger left/ right across the screen to access the pages of icons.

Touch to go to the next Home Page.

≪: Touch to go to the previous Home Page.

**★**: Touch this interaction selector to display the favourites list.

Touch and hold a location within the favourites area to begin the process of saving a favourite application.

Touch the application icon to store as a favourite, and the name of the application will be shown in favourites.

#### **Managing Home Page Icons**

- Touch and hold any one of the Home Page icons to edit that icon.
- Drag the icon to a new location on the Home Page or to save it to the applications tray.
- 3. Press **1** to exit edit mode.

#### **Steering Wheel Controls**

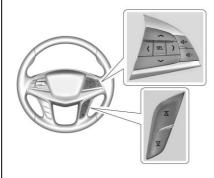
The infotainment steering wheel controls can be used to control the infotainment features displayed in the instrument cluster.

When in Valet Mode (if equipped), access to the infotainment functions is disabled. See *Settings* ⇔ *83*.



**I**★ : Press to answer an incoming call or start voice recognition. See Bluetooth (Overview) \( \phi \) 75 or Bluetooth (Infotainment Controls) \( \phi \) 75 or Bluetooth (Voice Recognition) \( \phi \) 79 and "OnStar Overview" in the owner manual.

: Press to decline an incoming call or end a current call. Press to mute or unmute the infotainment system when not on a call.



or >: Press the five-way control to the left or right to go to the previous or next area in the display or to the previous or next menu on the instrument cluster.

^ or ∨: Press the five-way control up or down to go up or down in a list on the instrument cluster.

**SEL**: Press to select a highlighted menu item.

 $\square$  + **or**  $\square$  - : Press to increase or decrease volume.

or ✓: Press to go to the next or previous favourite when listening to the radio. Press to go to the next or previous track while listening to a media source.

# Using the System Infotainment Display Buttons

Infotainment display buttons show on the screen when available. When a function is unavailable, the button may grey out. When a function is selected, the button may highlight.

#### **Home Page Features**

Touch the icons on the Home Page screen to launch an application.

#### **Audio**

Touch the AUDIO icon to display the active audio source page. Available sources are AM, FM, DAB, My Media, USB, Bluetooth, and AUX Input.

#### Phone

Touch the PHONE icon to display the Phone main page. See *Bluetooth* (Overview) \$\phi\$ 75 or *Bluetooth* (Infotainment Controls) \$\phi\$ 75 or Bluetooth (Voice Recognition) \$\phi\$ 79.

#### **Projection**

Touch the PROJECTION icon to activate Android Auto™ or Apple CarPlay™ (if equipped) after a supported device is connected. See Apple CarPlay and Android Auto \$81.

#### **Settings**

Touch the SETTINGS icon to display the Settings menu. See *Settings* ⇒ 83.

#### **Climate**

Touch the CLIMATE icon to display the Climatemain page. See "Dual Automatic Climate Control System" in the owner manual.

#### **Front Camera**

If equipped, touch the FRONT/ CAMERA icon to display the Front Camera + 360° Camera screen. See "Driver Assistance Systems" in the owner manual.

#### **Rear Climate**

If equipped, touch the R. CLIMATE icon to display the Rear Climate main page. See "Rear Climate Control System" in the owner manual.

#### Text

Touch the TEXT icon to display the Text Messaging main page. See *Text Messaging*  $\Rightarrow$  80.

#### **Video**

If equipped, touch the VIDEO icon to display the video Rear Seat Infotainment main page. See *Rear Seat Infotainment (RSI) System* \$ 27.

#### **Applications Tray**



The applications tray is at the top centre of the screen. It can have three to five applications.

To add an application from the Home Page to the applications tray:

- Touch and hold any icon on the Home Page to enter edit mode.
- 2. Drag the icon to the applications tray.

To remove an item from the applications tray, drag the icon from the applications tray back to the Home Page.

Adding or removing applications from the applications tray will not remove them from the Home Page.

The applications tray can be customised for each person signing into the system. For example:

- User #1 is signed in and customises the applications tray.
- User #1 signs out to allow User #2 to sign in and customise the applications tray to their preference.
- 3. User #2 signs out and User #1 signs in. The applications tray will now display the preferences of User #1.

#### **Proximity Sensing**

The infotainment system uses proximity sensing for Maps. When turned on, certain screen buttons and features will become visible when a hand approaches the screen. When the hand is removed, these features fade. Proximity sensing can be turned off in the Settings application under the Display menu options.

#### **Touchpad**



If equipped, the touchpad is integrated into the centre console of the vehicle, in front of the armrest. It provides an alternative way to select features on the infotainment system by using a console mounted remote controller instead of the infotainment display.

The touchpad remote controller has a BACK button.

**BACK**: Press to return to the previous screen. Press and hold to return to the main menu.

Benefits of using the touchpad:

- Quick gestures to cycle through media and radio sources or seek to the next station or song.
- Handwriting recognition for quicker entry of address or places of interest.
- Control of the system while the arm is resting on the console.
- Once using the touchpad becomes more familiar, the dependence on looking at the infotainment display may decrease.
- The three finger gestures will help give a quicker interaction while raising and lowering the favourites bar, and paging between them.

#### Gestures



Use a single finger on the touchpad to move the highlight and select buttons on the infotainment display.



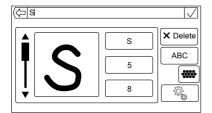
Use the two finger gesture to control the features on a sourced area. For example, while in a list, move two fingers up and down on the touchpad to scroll a list.



Use the three finger gesture to operate favourites.

Other examples for using the hand gestures are explained later in this section. See *AM-FM Radio*  $\Rightarrow$  15, *USB Port*  $\Rightarrow$  20, and *Using the Navigation System*  $\Rightarrow$  45.

#### **Character Recognition**



Character Recognition or Handwriting Recognition is offered as an alternative to using a keyboard. This method of character input allows the drawing of characters instead of picking them out from the keyboard. It is designed to allow quick and smooth character entry.

After the system displays the first drawn character with audio feedback, drawing the next character can begin.

Check the list next to the drawn character if the system announces it incorrectly. Use the scroll bar up or down to select the correct one.

Handwriting Recognition has two main modes:

- Upper Case: Used for Destination Entry.
- Mixed Case: Used for all other character entry modes.

Touch the globe button from the alpha-numeric keyboard to open the Handwriting Recognition screen. Another way is to use the two finger gesture by swiping to the left on a keyboard screen or in a list view.

The Handwriting Recognition screen is split into four major zones:

 Drawing Pad — Draw a character in the display area. This is where the drawing can be seen on the touchpad.

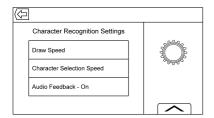
When the first character is complete, a representation of that character can be seen, as well as an audible response. If the character is correct, the next character can be started immediately.

- Delete the last entered character by drawing a line across the character field.
- To create a space, draw a line from left to right across the character field.
- Character Entry Field This section is an area across the top of the screen. The Character Entry section can look different depending on which feature is being used. When finished with the input, touch and hold using two fingers to exit character recognition and confirm the input, or touch with two fingers to exit and return to the keyboard.
- List of Possible Characters The best guess character will be at the top of the list. If character recognition displays the incorrect character, look at this list and see if the desired character is available to select. Move the highlight up or down the list using two fingers to select the desired character.

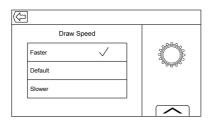
Highlighting a character from the list will replace the incorrect character with the desired character. The character is displayed in the character entry section of the screen while an audio response is triggered.

 Option Settings — This section is an area on the right side of the Character Recognition screen. This section will look different depending whether the recognition mode is Upper Case or Mixed.

#### **Character Recognition Settings**

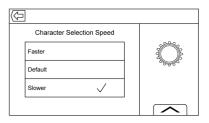


Touch the option settings icon to display the Character Recognition Settings menu. Touch an option to adjust the speed preference.



**Draw Speed:** The Draw Speed setting adjusts the speed of the character recognition feature.

For example, draw the first / of an X on the screen. Lift the finger off the screen to finish the other side of the X. Change the speed setting by selecting Faster, Default, or Slower. Depending on the selection, the amount of time allowed to draw multiple strokes will increase or decrease.



Character Selection Speed: The Character Selection Speed adjusts the overall speed of going through the character recognition. Depending on the selection, adjust the amount of time allowed to draw and to pick a correct character on the list of best guesses. The options are Faster, Default, and Slower.

Audio Feedback: Audio feedback is an audible response to an action that has occurred while using character recognition. An example is when a character is complete on the drawing pad, a representation of that character displays and an audible response is heard. The audible response confirms the system has identified the character and to proceed with the next character.

ABC/abc: Select from the infotainment display to view the available character sets and select to change. Some regions may not support multiple character sets. This button also displays the upper or lower case characters that are currently active in a mixed case mode.

If mixed case characters mode is supported, touch  $\triangle$  to toggle between upper and lower case.

#### Interacting with the System

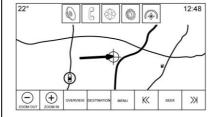
There are two ways to interact with the system:

 Highlight Elements — The highlight element works like a cursor but is optimised for the vehicle by snapping from element to element available on the screen. Not all of the interactive elements of the infotainment display are available from the touchpad.

Touch the touchpad to select or activate a currently highlighted object.

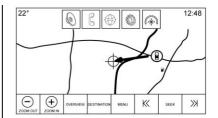
 Multi-touch Gestures — The touchpad has hot-key features for some of the main applications and lists. These are available using two fingers across the surface of the touchpad.

A few examples using multi-touch gestures:





Two Fingers Revealing Map to the Right





Two Fingers Revealing Map to the Left

#### Navigation

Move two fingers around the screen to pan the map.

Touch two fingers to activate the callout menu such as touching on a location from the infotainment display to highlight the address. Touching with two fingers again will hide the callout menu.

Pinch two fingers, such as the index finger and thumb to zoom out in a map.

Spread two fingers, such as the index finger and thumb to zoom in on a portion of a map.

#### - Audio

Scroll any list by moving two fingers up and down on the touchpad.

Move two fingers up or down the touchpad to cycle through all available audio sources.

Move two fingers left or right across the touchpad to seek up or down in broadcast radio. In media, these gestures will seek tracks up or down.

Touch two fingers to activate the content browse feature.

#### - Character Recognition

Touch two fingers to exit character recognition.

Use a long two finger press to exit character recognition and proceed to the next step.

#### - Favourites

Move three fingers up or down on the touchpad to raise or lower the favourites; a maximum of three rows of favourites can be displayed at one time.

Move three fingers left or right on the touchpad to page the favourites.

#### **Touchpad Gestures**

Use the following finger gestures on the touchpad to control the infotainment system.



Slide a single finger across the surface of the touchpad to move the cursor around selectable elements. The cursor will automatically jump from one active element to another active element throughout the current page.



Touch the touchpad to select or activate the currently highlighted object.



Touch and hold over an empty favourites location to store a favourite.



Tap twice in the same location of the touchpad to activate "shift" while in character recognition mode.



Glide two fingers across the surface of the touchpad to scroll down a list or reveal down a map. If this two finger gesture setting has been inverted, the scroll behaviour reverses.

Because of personal preferences for scrolling, and gesture direction, the settings for this function can be inverted. Select the Touchpad menu from the Settings application to invert this setting.



Glide two fingers across the surface of the touchpad to scroll up a list or reveal up a map. If desired, select the Touchpad menu from the Settings application to invert this setting.



Glide two fingers across the surface of the touchpad to pan left on a map or go to the next media track or favourite page.

If desired, select the Touchpad menu from the Settings application to invert this setting.



Glide two fingers across the surface of the touchpad to pan right on a map or go to the previous media track or favourite page. If desired, select the Touchpad menu from the Settings application to invert this setting.



While in character recognition mode, touch and hold two fingers to close the character recognition pane and execute the pane's current function. Some of these functions are to search a destination or name a contact.



This gesture is only available while in character recognition mode. Touch to close the character recognition pane and return to the previous screen.



Spread two fingers, such as the index finger and thumb, to zoom in on a portion of the map.



Pinch two fingers, such as the index finger and thumb, to zoom out on a map.



Slide three fingers across the surface of the touchpad to raise one or three rows of favourites onto the screen.



Slide three fingers across the surface of the touchpad to lower one or three rows of favourites from the screen.

#### **Infotainment Gestures**

Use the following finger gestures to control the infotainment system.

#### Touch/Tap



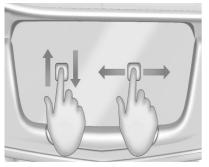
Touch/Tap is used to select a button or option, activate an application, or change the location inside a map.

#### **Touch and Hold**



Touch and hold can be used to start another gesture, or to move or delete an application.

#### Drag



Drag is used to move applications on the Home Page, or to pan the map. To drag the item, it must be held and moved along the screen to the new location. This can be done up, down, right, or left.

#### Nudge



Nudge is used to move items a short distance on a list or a map. To nudge, hold and move the selected item up or down to a new location.

#### Fling or Swipe



Fling or swipe is used to scroll through a list, pan the map, or change page views. Do this by placing a finger on the screen then moving it rapidly up and down or right and left.

#### **Spread**



Spread is used to zoom in on a map, certain images, or a web page. Place finger and thumb together on the screen, then move them apart.

#### **Pinch**



Pinch is used to zoom out on a map, certain images, or a web page. Place finger and thumb apart on the screen, then move them together.

#### Cleaning High Gloss Surfaces and Vehicle Information and Radio Displays

For vehicles with high gloss surfaces or vehicle displays, use a microfibre cloth to wipe surfaces. Before wiping the surface with the microfibre cloth, use a soft bristle brush to remove dirt that could scratch the surface. Then use the microfibre cloth by gently rubbing to clean. Never use window cleaners or solvents. Periodically hand wash the microfibre cloth separately, using mild soap. Do not use bleach or fabric softener. Rinse thoroughly and air dry before next use.

# Software Updates Over-the-Air Software Updates

See *Settings*  $\Rightarrow$  83 for details on software updates.

#### Radio

#### **AM-FM Radio**

#### **Playing the Radio**

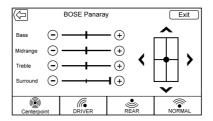
While on the audio main page, the available sources are AM, FM, DAB, My Media, USB, Bluetooth, and AUX Input.

- Touch AUDIO on the Home Page to access the RADIO screen button. Scroll through the radio sources such as AM, FM, and DAB.
- Touch AUDIO on the Home Page to access the MEDIA screen button. Scroll through the media sources such as My Media, USB, Bluetooth, and AUX Input.

#### **Infotainment System Settings**

Touch AUDIO on the Home Page to access the RADIO screen button to access broadcast sources.

Touch the MENU screen button to display the following menu:



#### **Tone Settings:**

- Bass, Midrange and Treble: Touch
   + or to adjust.
- Surround (if equipped):
   Touch + or to adjust. Surround control adjusts the headrest or seat speaker volume only.

Fade: Touch ∧ or ∨ for more sound from the front or rear speakers. The middle position balances the sound between the front and rear speakers.

**EQ:** If equipped with a Bose sound system, the Equaliser settings are selected through the tone settings menu. Touch the left or right arrows to cycle through the EQ options. The available choices are Custom and Talk.

#### **DSP Modes (If Equipped):**

- Bose<sup>®</sup> Panaray<sup>®</sup> system and Bose Centerpoint<sup>®</sup> surround sound systems have four DSP modes:
  - NORMAL: Adjusts the audio to provide the best sound for all seating positions.
  - DRIVER: Adjusts the audio to provide the best sound for the driver.
  - REAR: Adjusts the audio to provide the best sound for the rear seat occupants.
  - Centerpoint: Turns on the Bose Centerpoint surround technology. This setting creates

a surround sound from nearly any audio source: existing stereo, satellite radio, and MP3 players. For more information on Bose Centerpoint surround technology, see www.bose.com/ centerpoint.

Categories: Touch Categories under the Audio menu to access the categories list for AM, FM, and DAB. The list contains names associated with the AM, FM, and DAB channels. Touch a category name to display a list of channels for that category. Selecting a station from the list will tune the radio to that channel and return the display to Now Playing.

Auto Volume (If Equipped): This feature adjusts the volume based on vehicle speed. Select the level between Off, Low, Medium - Low, Medium, Medium - High, or High. Touch to go back to the previous menu.

Some vehicles may be equipped with Bose® AudioPilot®. In these cases, the Auto Volume main menu item is replaced with the Bose AudioPilot

menu item. Auto Volume or Bose AudioPilot is available to use with any source mode.

Bose AudioPilot noise compensation technology (If Equipped): This feature adjusts the volume based on the noise in the vehicle and speed. When turned On, AudioPilot technology detects ambient noise and vehicle speed to continuously adjust many aspects of the audio signal so that your music will sound the same at a set volume level.

The options are On and Off.

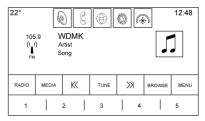
This feature is most effective at lower radio volume settings where background noise can affect how well you hear the music being heard through your vehicle's audio system. At higher volume settings, where the music is much louder than the background noise, there may be little or no adjustments by AudioPilot.

For more information on Bose AudioPilot noise compensation technology, see www.bose.com/audiopilot.

**Update Station List:** For AM, FM, DAB only, touch to update the station list. Touch to go back to the previous menu.

#### **Finding a Station**

#### Seeking a Station

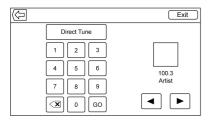


Touch K or M to search for the previous or next strongest station.

#### **Tuning a Station**

Touch the SEEK screen button to switch to TUNE. Touch again to change back. Touch < or > → to manually search for a station.

#### **Direct Tune**



Access Direct Tune by touching the interaction selector TUNE screen button to bring up the keypad. Navigate up and down through all frequencies or directly enter a station using the keypad. When a new station is entered, the information about that station displays on the right side. This information will update with each new valid frequency it is tuned to.

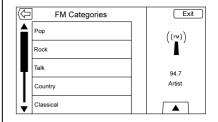
The keypad will grey out entries that do not contribute to a valid frequency and will automatically place a decimal point within the frequency number, as needed A valid station will automatically tune to the new frequency but not close the direct tune display. Touch the or Exit screen buttons.

The tune arrows on the right side of the direct tune display tune through the complete station list one station step at a time per touch. A touch and hold advances 10 frequency steps per second.

Touch (X) to delete one character at a time. Touch and hold (X) to delete all characters.

In AM, FM, and DAB modes, touch 
or 
or 
for the radio to go to the next or previous strong station. Touch Direct 
Tune to advance to the next or previous frequency step in AM, FM, 
or DAB mode or directly enter or tune 
to the frequency on the keypad.

#### AM, FM, and DAB Categories



AM, FM, and DAB Categories are available under the AM, FM, and DAB audio menu. Touch AM-FM Categories to access the AM-FM Categories list.

The categories list contains category names associated with AM, FM, and DAB Channels. Selecting a given category name displays a list of channels for that category.

#### **Storing Radio Station Presets**

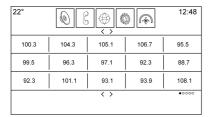
Favourites are stored in the area at the bottom of the screen.

Up to 60 preset stations can be stored under the following:

**AM, FM, and DAB Radio Stations:**Touch and hold a favourite button to save the current station as a favourite.
Touch a favourite button to recall a favourite station.

#### **Mixed-Audio Favourites**

Favourites that can be stored include radio stations, navigation, applications, contacts, tone settings, artists, songs, albums, podcasts, etc.



To scroll through the favourites:

- Drag up along the top of the favourites. To close the favourites, drag them down.
- Slide a finger to the right or left to scroll through each page of favourites. A indicates which page is being viewed.

**Tone Settings:** While viewing the tone settings and lifting up the favourite buttons, touch and hold to store a tone setting. Touch a screen button in the favourite area to recall a favourite tone setting.

The number of favourites displayed is automatically adjusted by default, but can be manually adjusted in the Settings menu under Radio and then Number of Favourites Shown.

#### **Radio Reception**

Unplug electronic devices from the accessory power outlets if there is interference or static in the radio.

#### FΜ

FM signals only extend about 16 to 65 km (10 to 40 mi). Although the radio has a built-in electronic circuit that automatically works to reduce interference, some static can occur, especially around tall buildings or hills, causing the sound to fade in and out.

#### AM

The range for most AM stations is greater than for FM, especially at night. The longer range can cause station frequencies to interfere with each other. Static can also occur when things like storms and power lines interfere with radio reception. When this happens, try reducing the treble on the radio.

#### **Mobile Phone Usage**

Mobile phone usage, such as making or receiving phone calls, charging, or just having the phone on may cause static interference in the radio. Unplug the phone or turn it off if this happens.

#### **Backglass Aerial**

The AM-FM aerial is integrated with the rear window demister in the rear window. Do not scratch the inside surface or damage the lines in the glass. If the inside surface is damaged, it could interfere with radio reception. For proper radio reception, the aerial connector needs to be properly attached to the post on the glass.

If attaching a mobile phone aerial to the glass, attach it between the grid lines.

#### Caution

Using a razor blade or sharp object to clear the inside rear window can damage the rear window aerial and/or the rear window defogger.

Repairs would not be covered by the vehicle warranty. Do not clear the inside rear window with sharp objects.

#### Caution

Do not apply aftermarket glass tinting with metallic film. The metallic film in some tinting materials will interfere with or distort the incoming radio reception. Any damage caused to the backglass aerial due to metallic tinting materials will not be covered by the vehicle warranty.

#### **Multi-Band Aerial**

The roof aerial is for the GPS (Global Positioning System). Keep clear of obstructions for clear reception. If the vehicle has a sunroof, and it is open, reception can also be affected.

### Audio Players

# Avoiding Untrusted Media Devices

When using media devices such as CDs, DVDs, Blu-ray Discs®, SD cards, USB drives, and mobile devices, consider the source. Untrusted media devices could contain files that affect system operation or performance. Avoid use if the content or origin cannot be trusted.

#### **USB Port**

Audio from videos stored a USB may be listened to while the vehicle is in a forward gear. Videos can be watched while the vehicle is in P (Park). Use play/pause or next/previous to control the video or touch the BROWSE screen button to display a list of the current video filters.

This vehicle has two USB ports in the centre console. These ports are for data and charging. There are also two USB ports on the rear seat trim panel. These rear seat ports are for charging only.

If equipped with Rear Seat Infotainment (RSI), there may be two USB ports in the rear media console storage area.

#### Playing from a USB

A USB mass storage device can be connected to the USB port.

Audio extensions supported by the USB are:

- MP3
- WMA
- AAC
- OGG
- AIFF
- 3GPP

Touch the time bar and drag it across to a certain point in the song that is being listened to currently. This feature is only available with media playing devices.

#### **Gracenote**®

When plugging in a USB device, Gracenote service builds voice tags for music. Voice tags allow artists, albums with hard to pronounce names, and nicknames to be used to play music through voice recognition.

While indexing, infotainment features are available.

#### **My Media Library**

My Media is only available when more than one indexed device is connected. It allows access to content from all indexed media sources. Touch the MEDIA screen button to scroll through the options until My Media is selected. Touch anywhere in the central area of the screen to browse the content.

#### **USB MP3 Player and USB Drives**

The USB MP3 players and USB drives connected must comply with the USB Mass Storage Class specification (USB MSC).

To play a USB device:

- 1. Connect the USB.
- 2. Touch MEDIA until the connected device is shown.

Use the following when playing an active USB source:

**:** Touch to play the current media source.

**II:** Touch to pause play of the current media source.

#### K<:

- Touch to seek to the beginning of the current or previous track.
   If the track has been playing for less than five seconds, the previous track plays. If playing longer than five seconds, the current track restarts.
- Touch and hold to reverse quickly through playback. Release to return to playing speed. Elapsed time displays.

#### : K<

- Touch to seek to the next track.
- Touch and hold to advance quickly through playback. Release to return to playing speed. Elapsed time displays.

T: Touch the shuffle icon on the interaction selector to shuffle through the available media.

**Q**: Touch the replay icon on the interaction selector to display the time bar. Move the time bar to interact with the currently playing song.

**TONE:** Touch TONE on the interaction selector to access the Tone Settings screen. Set the Bass, Midrange, Treble, Balance, and Fade.

#### **USB Menu**

Touch Menu to display the USB menu. The following may be available:

**Shuffle :** Touch to play the tracks randomly. Touch again to stop shuffle.

**Tone Settings :** Touch + or - to adjust Bass, Midrange, Treble, or Surround (if equipped). See *AM-FM Radio* ▷ *15*.

**Auto Volume (If Equipped):** This feature adjusts the volume based on vehicle speed. See AM-FM  $Radio <math>\Rightarrow 15$ .

#### **USB Browse Menu**

Touch the BROWSE screen button to view the browse menu and the following options are displayed along the bottom of the screen:

#### Playlists:

Supported Playlist extensions are: m3u, pls, wpl, asx, b4s, and xspf.

- 1. Touch to view the playlists stored on the USB.
- Select a playlist to view the list of all songs in that playlist.
- Select a song from the list to begin playback.

#### **Artists:**

- Touch to view the list of artists stored on the USB.
- Select an artist name to view a list of all albums by the artist.

3. To select a song, touch All Songs or touch an album and then select a song from the list.

#### Alhums:

- Touch to view the albums on the USB. The artist name will display under the list of albums.
- 2. Select the album to view a list of all songs on the album.
- 3. Select a song from the list to begin playback.

#### Sonas:

- Touch to display a list of all songs on the USB.
- 2. To begin playback, select a song from the list

#### Genres:

- 1. Touch to view the genres on the USB.
- 2. Select a genre to view a list of artists.
- 3. Select an artist to view albums by that artist.
- 4. Select an album to view songs on the album.

Select a song to start playback. Podcasts, Composers, Audiobooks, Videos, and Folder View are shown when More is selected from the bottom of the screen.

#### Podcasts:

- 1. Touch to view the podcasts on the USB.
- Select Podcast to get a list of podcast episodes.

#### Composers:

- 1. Touch to view the composers on the USB.
- Select Composer to view a list of albums by that composer. Select an album or all songs to view a list of songs.
- Select a song from the list to begin playback.

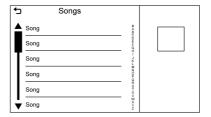
#### Audiobooks:

 Touch to view the audiobooks. stored on the device. Select an audiobook to get a list of chapters.

2. Select the chapter from the list to begin playback.

#### Folder View (If Equipped):

- Touch to view the directories on the USB.
- 2. Select a folder to view a list of all files.
- 3. Select a file from the list to begin playback.



When a list of songs, albums, artists, or other types of media display, a vertical keyboard appears on one side of the list and a scroll bar on the other side. When using the vertical keyboard, touch the beginning character of the desired name to display the zoom bubble of that

character. Release your finger from the infotainment display and the zoom bubble disappears.

Touch the scroll bar to move the list up and down.

#### **File System and Naming**

File systems supported by the USB are:

- FAT32
- NTFS
- HFS+

The songs, artists, albums, and genres are taken from the file's song information and are only displayed if present. The radio displays the file name as the track name if the song information is not available.

#### Supported Apple® Devices

For more information, see your dealer.

#### Loss of Audio

Do not pair the Bluetooth of an iPhone that is connected and using the iPod feature under vehicle media sources. If an attempt to pair the

Bluetooth of the same connected phone is made, the system will automatically mute the iPhone audio.

If there is a loss of audio, playback can be resumed by changing the audio flow from Bluetooth to USB cable.

Source USB from the Audio MEDIA screen button to resume playback.

Other phones such as the Android phones may have a similar reaction.

# Bluetooth Streaming Audio and Voice Recognition

See *Bluetooth Audio* \$\dip 24\$ for information on using voice recognition with Bluetooth streaming audio.

Make sure all devices have the latest software downloaded.

## Storing and Recalling Media Favourites

To store media favourites, touch the Media screen button to access the Media main page. Touch and hold to display a list of media types. Select from the list.

The media types that may display are:

**Genres:** Touch to store the current genre as a favourite. Touch a screen button in the favourite area to recall a favourite genre. The first song of the genre begins to play.

**Artists:** Touch to store the current artist as a favourite. Touch a screen button in the favourite area to recall a favourite artist. The first song in the artist list begins to play.

**Albums:** Touch to store the current album as a favourite. Touch a screen button in the favourite area to recall a favourite album. The first song in the album list begins to play.

**Playlists:** Touch to store the current play list as a favourite. Touch a screen button in the favourite area to recall a favourite play list. The first song in the playlist begins to play.

**Songs:** Touch to store the current song as a favourite. Touch a screen button in the favourite area to recall a favourite song.

**Podcasts or Podcast Episode:** Touch and hold a screen button to store the current podcast as a favourite. Touch a screen button in the favourite area to recall a favourite podcast or podcast episode. The podcast or podcast episode begins to play.

**Audiobooks :** Touch and hold a screen button to save the current audiobook as a favourite. Touch a screen button in the favourite area to recall a favourite audiobook. The first chapter in the audiobook begins to play.

**Videos:** Touch and hold a screen button to store the current video as a favourite. Touch a screen button in the favourite area to recall a favourite video. The first episode in the video begins to play. Not all formats are supported.

#### Media Playback and Mute

USB playback will be paused if the system is muted. If the steering wheel mute button is pressed again, playback will resume.

If the source is changed while in mute, playback resumes and audio will unmute.

#### **Auxiliary Jack**

This vehicle has an auxiliary input jack in the centre console under the armrest and in the rear media console, if equipped with Rear Seat Infotainment (RSI). Possible auxiliary audio sources include:

- Laptop computer
- Audio music player

This jack is not an audio output. Do not plug headphones into the auxiliary input jack. Set up an auxiliary device while the vehicle is in P (Park).

Connect a 3.5 mm (1/8 in) cable from the auxiliary device to the auxiliary input jack. When a device is connected, the system can play audio from the device over the vehicle speakers.

If an auxiliary device has already been connected, but a different source is currently active, touch the MEDIA screen button to scroll through audio source screens, until AUX Input source screen displays.

Shuffle is not available in the AUX source menu.

#### **Bluetooth Audio**

If equipped, music may be played from a paired Bluetooth device. See Bluetooth (Overview) \$\Dip 75\$ or Bluetooth (Infotainment Controls) \$\Dip 75\$ or Bluetooth (Voice Recognition) \$\Dip 79\$ for help pairing a device.

Volume and song selection may be controlled by using the infotainment controls or the phone/device. If Bluetooth Audio is selected and no volume is present, check the volume setting on both your phone/device and the infotainment system.

Music can be launched by touching AUDIO on the Home Page to access the MEDIA source screen button.

To play music via Bluetooth:

 Power on the device, and pair to connect the device.  Once paired, go into the audio application from the Home Page or via the applications tray.
 Select MEDIA until Bluetooth displays.

#### **Bluetooth Audio Menu**

Touch the MENU screen button to display the Bluetooth Audio menu. The following may be available:

**Tone Settings :** Touch + or - to adjust Bass, Midrange, Treble, or Surround (if equipped). See *AM-FM Radio* ▷ *15*.

**Auto Volume (If Equipped):** This feature adjusts the volume based on vehicle speed. See *AM-FM Radio ⇔ 15*.

**Bose AudioPilot noise compensation technology (If Equipped):** This feature adjusts the volume based on noise in the vehicle and speed. See *AM-FM Radio* 

⇒ 15.

Touch to go back to the previous menu.

**Manage Bluetooth Devices :** Touch to go to the Bluetooth page to add or delete devices or to pair.

When selecting Bluetooth audio, the radio may not be able to launch the audio player on the connected device to start playing. When the vehicle is not moving, use the phone to begin playback.

All devices launch audio differently. When selecting Bluetooth audio as a source, the radio may show as paused on the screen. Touch play on the device or touch on the screen to begin playback.

Some phones support sending Bluetooth music information to display on the radio. When the radio receives this information, it will check to see if any is available and display it.

### OnStar System

#### **OnStar 4G LTE**



If equipped with OnStar 4G LTE, up to seven devices, such as smartphones, tablets, and laptops, can be connected to high-speed Internet through the vehicle's built-in Wi-Fi hotspot.

Call 1-888-40NSTAR (1-888-466-7827) to connect to an OnStar Advisor for assistance. See www.onstar.com for vehicle availability, details, and system limitations. Service and connectivity may vary by make, model, year, operator, availability, and conditions. 4G LTE service is available in select markets. 4G LTE performance is based on industry averages and vehicle systems design. Some services require a data plan.

#### Rear Seat Infotainment

# Rear Seat Infotainment (RSI) System

If equipped, the system includes a Blu-ray/DVD/CD player, two USB ports, HDMI/MHL input, two wireless headphones, and a remote control.

The remote control is used to select the same or a different source for each screen from the rear seats.

Video can be viewed from the front by touching VIDEO on the Home Page, if the vehicle is in P (Park). Audio will be heard over the speakers. If another screen icon is selected, the video on the rear screen will continue to play but the audio on the speakers will change to the source selected.

To resume play of the video where it left off, Pseudo Resume must be on. See "Player Setup BD/DVD" later in this section.

The RSI system may not operate properly until the temperature is above  $-20^{\circ}\text{C}$  ( $-4^{\circ}\text{F}$ ) and below 55°C (131°F).

#### **System Operation**

The video screens are in the back of the driver and front passenger seats.

#### To use:

- Slide the screen switch left or right on the remote control for the desired screen.
- Press the power button on the remote control to raise and turn on the video display.
  - If Remember Status has been selected in the menu, the screens will return to the same position when the vehicle was turned off.
- Select Screen Tilt from any menu to move the screen viewing position.

The screen will always return to the selected position until a new position is selected.

The system can also be turned on from the front infotainment system by touching VIDEO on the Home Page and then touching the On/Off button.

The screens lower automatically when the vehicle is turned off.

If RSI audio is desired without video being displayed, go to the Settings Menu and select Display Off. The display will turn back on with the press of any button on the remote.

#### Caution

Avoid directly touching the video screen, as damage may occur.

#### Sources

Sources include AM, FM, HDMI/MHL, CD/DVD/Blu-ray, and USB.

#### **Menus and Features**

#### AM/FM/DAB Menu

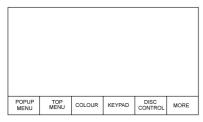
Press **a** on the remote control, select RADIO, then select AM, FM, or DAB.

Press to select All Strong Stations, All Stations, Favourites, Categories, Wired Headphones, or other RSI functions.

Only one tuner source may be active at a time.

#### Disc Menu BD

With a Blu-ray disc in the player, press  $\mathbf{\hat{\omega}}$  on the remote control and then select BD.



Press on the remote control once to display menus based on the media.

- POP UP MENU (BD Only)
- TOP MENU
- COLOUR
- KEYPAD
- DISC CONTROL
- Select from: MORE (SETTINGS, PREVIOUS, NEXT, STILLS OFF)

To close, press **■** or wait for the time out.

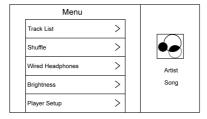
#### Disc Menu DVD

Press on the remote control once to select from:

- TOP MENU
- KEYPAD
- STOP DISC
- BACK
- PHOTO
- SETTINGS

To close, press  $\blacksquare$ , press  $\lt$  (Back), or wait for the time out.

#### **CD Menu**



Press on the remote control once to select from:

Track List

- Shuffle
- Disc Information (if available)
- Wired Headphones
- Brightness
- Player Setup: Audio Compression, Auto Enter (if available)
- Title Search (if available)
- Display Off
- Screen Tilt
- Remember RSE Status
- Software Information

If no disc is present, not all choices are available.

To close, press ≤ or wait for the time out.

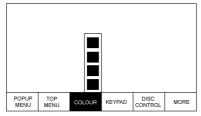
#### Pop Up Menu (BD Only)

Select to display the on-screen menu options. To exit the Pop Up menu, make a selection or wait for it to time out. When the Pop Up menu is opened, the overlay/interaction selector menu will be closed.

#### Top Menu BD/DVD

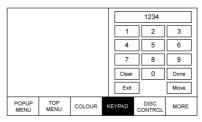
Select to display the DVD or BD menu. Make a selection to exit the Top menu. TOP MENU is not available for BDAV, DVD-VR, and AVCREC.

#### Colour (BD Only)



Select COLOUR to display the four colour button options: blue, yellow, red, and green. Highlight a colour and press ENTER and the appropriate action will be carried out. Press or , or wait for the 15-second time out to close the menu. Press the down arrow on the yellow colour to keep the overlay menu up, but close the colour menu. The colour menu is disc dependent; selecting colours for discs that do not support this feature will have no function.

#### **Keypad BD/DVD**

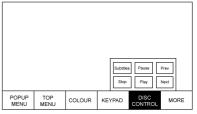


Select to display. To close, select Exit or MENU, wait for the menu to time out, or press the down arrow from the 0 or Done buttons. The keypad is disc dependent and may have no function.

The keypad input is limited to four digits.

Select Clear to clear one digit at a time. Touch and hold to clear all entered digits.

#### Disc Control (BDAV and BDMV Only)



Select to display the disc options
Subtitles, Play, Pause, Next, Previous,
and Stop. Press or wait for the time
out to close. Press the down arrow
from Stop, Play, or Next to keep the
overlay up but close the menu. The
Disc Control menu is disc dependent
and may have no function.

#### Stop Disc (DVD Only)

Select to close the overlay menu. Select Menu on the screen to open the Disc Stopped menu.

#### Select from:

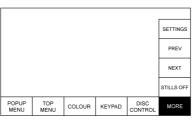
- Resume Playback: Returns to the current position on the disc and resumes play.
- Title Search (if available)

- 30
- Restart Disc
- Screen Mode
- Wired Headphones
- Brightness
- Player Setup: Audio Compression, Auto Enter (if available)
- Display Off
- Screen Tilt
- Remember RSE Status
- Software Information

Not all options are available while the disc is playing.

Browse Media (AVCREC, BDAV, DVD-A, DVD-VR only) allows the media on the disc to be searched in a list format.

#### More



The MORE submenu includes SETTINGS and items related to still pictures.

#### **Previous/Next/Stills Off**

Select PREVIOUS to turn off or advance to the next still picture. NEXT advances to the next picture. Select STILLS OFF to return to the home still, if available. Press < (Previous/Reverse/Decrease) or , or wait for the time out to close the menu. Press the down arrow on the bottom option to close the next still pop-up. This feature is disc dependent.

This feature can also be accessed by selecting Photo on the DVD Disc menu

#### **Settings BD/DVD**



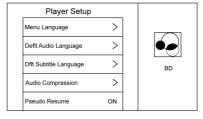
#### Select to access:

- Browse Media (BDAV, AVCREC, DVD-A, DVD-VR only): Allows browsing by Video List or Playlist.
- Resume Playback: Restarts disc where left off
- Title Search (AVCHD, DVD-V, BDMV only): Allows the titles provided by the disc to be searched. Select this option to bring up a keypad to search for specific titles.
- Top Menu
- Restart Disc: Restarts the disc from the beginning.
- Disc Information (if available)
- Audio Tracks

- Subtitles
- Angle (BDMV, DVD-V, DVD-A only): Select an angle by using the up and down arrows to highlight the option and press ENTER or the right arrow.
- Screen Mode: Adjusts the framing on the RSI display. Select Normal, Wide, or Zoom. Screen Mode only applies to video sources and should be maintained if the disc is ejected.
- Wired Headphones: Use to listen to audio on the wired headphones. The headphone audio plays depending on which screen is selected. The default is screen 1 audio.
- Brightness: Increase the brightness by using the up or right arrow and decrease the brightness by using the down or left arrow. Each screen brightness can be adjusted separately.
- Player Setup: See "Player Setup BD/DVD" following.

- Display Off: Lowers the screen but selected audio will continue to play.
- Screen Tilt: Adjusts screen tilt angle.
- Remember RSE Status: Returns the screens to the same position when the vehicle was turned off.
- Software Information

#### **Player Setup BD/DVD**



#### Player Setup may include:

 Default Menu Language: With no disc inserted, select from a list of languages or enter a language code.

- Default Audio Language: With no disc inserted, select from a list of languages or enter a language code.
- Default Subtitle Language: With no disc inserted, select from a list of languages or enter a language code.
- Audio Compression: When on, the RSI will attempt to reduce the difference between the audio highs and lows. CUSTOM will increase dialogue volume.
- Pseudo Resume: When on, the RSI will attempt to resume playing the video where it left off after the vehicle has been restarted. This can be turned on or off.
- Auto Enter: When on, the RSI will attempt to start playing the video when the disc is inserted. This feature can be turned on or off. Not all discs support this feature.
- Audio Channel (AVCREC, DBAV, DVD-VR only) contains: Stereo, Left Mono, and Right Mono. Audio

Channel is available from the Settings menu. Default will be determined by the disc.

 Format Internal User Memory: Only shown when no disc is inserted.

To close, press  $\blacksquare$  or  $\lt$ .

#### **Errors**

Errors can occur if the local storage area has been broken or if the ignition is turned off during formatting. If the screen is closed during formatting, this will not interrupt the formatting. If the screen is opened again, the current state of format will be displayed. If an error occurs, the Error screen will display when the ignition is turned on.

#### **Enter Language Code**

Enter the desired language code.

Language/Code		User Code
Japanese	JPN	7465
English	ENG	6978
French	FRA	7082

German	DEU	6869
Italian	ITA	7384
Spanish	SPA	6983
Dutch	NLD	7876
Russian	RUS	8285
Chinese	ZHO	9072
Korean	KOR	7579
Greek	ELL	6976
Afar	AAR	6565
Abkhazian	ABK	6566
Afrikaans	AFR	6570
Amharic	AMH	6577
Arabic	ARA	6582
Assamase	ASM	6583
Aymara	AYM	6589
Azerbaijani	AZE	6590
Bashkir	BAK	6665
Byelorussian	BEL	6669
Bulgarian	BUL	6671
Bihari	BIH	6672

Bislama	BIS	6673
Bengali	BEN	6678
Tibetan	BOD	6679
Breton	BRE	6682
Catalan	CAT	6765
Corsican	cos	6779
Czech	CES	6783
Welsh	CYM	6789
Danish	DAN	6865
Bhutani	DZO	6890
Esperanto	EPO	6979
Estonian	EST	6984
Basque	EUS	6985
Persian	FAS	7065
Finnish	FIN	7073
Fiji	FIJ	7074
Faroese	FAO	7079
Friesian	FRY	7089
Irish	GLE	7165
Scots-Gaelic	GLA	7168

Galician	GLG	7176
Guarani	GRN	7178
Gujarati	GUJ	7185
Hausa	HAU	7265
Hindi	HIN	7273
Croatian	HRV	7282
Hungarian	HUN	7285
Armenian	HYE	7289
Interlingua	INA	7365
Interlingue	ILE	7369
Inupiak	IPK	7375
Indonesian	IND	7368
Icelandic	ISL	7383
Hebrew	HEB	7269
Yiddish	YID	8973
Javanese	JAV	7487
Georgian	KAT	7565
Kazakh	KAZ	7575
Greenlandic	KAL	7576
Cambodian	KHM	7577

Kannada	KAN	7578
Kashmiri	KAS	7583
Kurdish	KUR	7585
Kirghiz	KIR	7589
Latin	LAT	7665
Lingala	LIN	7678
Laothian	LAO	7679
Lithuanian	LIT	7684
Latvian	LAV	7686
Malagasy	MLG	7771
Maori	MRI	7773
Macedonian	MKD	7775
Malayalam	MAL	7776
Mongolian	MON	7778
Moldavian	MOL	7779
Marathi	MAR	7782
Malay	MSA	7783
Maltese	MLT	7784
Burmese	MYA	7789
Nauru	NAU	7865

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Uzbek	UZB	8590
Vietnamese	VIE	8673
Volapuk	VOL	8679
Wolof	WOL	8779
Xhosa	XH0	8872
Yoruba	YOR	8979
Zulu	ZUL	9085
Slovenian	SLV	8376
Samoan	SMO	8377
Shona	SNA	8378
Somali	SOM	8379
Albanian	SQI	8381
Serbian	SRP	8382
Siswaiti	SSW	8383
Sesotho	SOT	8384
Sundanese	SUN	8385
Swedish	SWE	8386
Swahili	SWA	8387
Tamil	TAM	8465
Telugu	TEL	8469

Tajik	TGK	8471
Thai	THA	8472
Tigrinya	TIR	8473
Turkmen	TUK	8475
Tagalog	TGL	8476
Setswana	TSN	8478
Tonga	TON	8479
Turkish	TUR	8482
Tsonga	TSO	8483
Tatar	TAT	8484
Twi	TWI	8487
Ukrainian	UKR	8575
Urdu	URD	8582

#### **Wired Headphones**

Select from the Settings menu, then select the headphone audio for the wired headphone jack based on screen 1 or screen 2 and press ENTER or the right arrow. Press  $\leq$  to exit.

The headphones are set to screen 1 by default.

#### Title Search (CD-DA Only)

If available, this displays a list of titles to select by using the up and down arrows.

#### **Disc Information (CD-DA Only)**

If the inserted disc is a BDMV, BDAV, AVCHD, AVCREC, DVD-Video, or DVD-VR, the disc title should display. If the inserted disc is DVD-Audio, DTS-CD, CDDA, or Mixed-CD, the track number will display.

#### **Software Information**

This allows access to Version Information, Save Vehicle Info to USB, and View Open Source.

Save Vehicle Info to USB allows the current version to be saved to a jump drive, which must be done before an update can be performed.

View Open Source indicates where software information can be found.

## RSI Controls Available from the Front Screen

To access the RSI, select VIDEO from the Home Page. The Video app may also be selected from the applications tray if it has been stored in one of the five locations

#### Sourcing to DVD/BD

This allows for watching a DVD/BD video on the front screen when the vehicle is in P (Park).

After a disc is inserted, it will automatically begin playing. To resume play of the video where it left off, Pseudo Resume must be on. See "Player Setup BD/DVD" previously in this section

With the vehicle in P (Park), icons display along the bottom of the front infotainment screen. When a DVD, VCD, USB, or HDMI device is inserted:



When a BD is inserted:



#### **Rear Media**

This allows for transitioning between Disc, USB, and HDMI sources for the rear screens. Sources selected will be automatically sourced for both rear screens and will begin playback from the first available file.

The video will only appear on the front infotainment screen with the vehicle in P (Park). In any other gear, the front infotainment screen displays the active media source.

#### **DVD/BD Disc Menu**

With the vehicle in P (Park), touch DISC MENU to access the DVD/BD disc menu.

#### **Next Track/Previous Track**

Use  $\gg$  to skip ahead or  $\ll$  to skip back tracks. Touch  $\ll$  less than five seconds into the current track to start at the beginning of the previous track. Touch  $\ll$  more than five seconds into the current track to start at the beginning of the current track.

#### Fast Forward/Fast Rewind

With the vehicle in P (Park), hold  $\gg$  or  $\ll$  for approximately one and one-half seconds to fast forward or fast rewind. If  $\gg$  or  $\ll$  are held for approximately six seconds, the rate of fast forward or fast rewind will increase.

#### Play/Pause

Touch ▶ to play or **II** to pause, depending on the current selection.

## **Keypad for DVD/VCD/USB**

With the vehicle in P (Park), select to display the DVD keypad. DVD keypad functionality is disc dependent and may not be available on all DVDs. Up to four digits can be entered. Select Clear to remove one digit in the entry field. Touch and hold Clear to remove all digits in the entry field.

## Pop Up Menu (BD Only)

This displays the pop up menu contents for the BD. Make a selection, use the interaction selector, or wait for the timeout to exit pop up menu view.

#### Cursor

Use to navigate and select items in the disc menu. Touch the up, down, right, or left arrows, or ENTER. Touch cursor to close the interaction selector and display a vertical menu of cursor buttons. The cursor will time out and close.

## Sourcing USB/VCD/HDMI with Video

This allows for watching videos on the front screen from devices plugged into the rear module when in P (Park).

With the vehicle in P (Park), icons display:



These features will function the same as in DVD/BD sources, with the following exceptions:

- KEYPAD is only available for VCD in P (Park).
- DISC MENU is only available for disc sources such as VCD. The system displays the menu provided by the disc.

#### Sourcing DVD/BD/USB/VCD/HDMI

With the vehicle in D (Drive), the following icons display along the bottom of the front screen when one of these sources is active:



DVD/BD/USB/VCD: All buttons are available.

HDMI: Only REAR MEDIA and MENU are available.

#### **Rear Media**

Use to select Disc, USB, or HDMI sources. Both rear screens will be sourced and will begin playback of the first available file. The video will only display on the front screen if the vehicle is in P (Park). In any other gear, the front infotainment screen displays the active media source.

#### **Previous Track/Next Track**

Touch  $\ll$  or  $\gg$  to select the previous or next track on the current media.

## Play/Pause

Touch ▶ to play or **II** to pause, depending on the current selection.

#### Menu (DVD/BD/USB/HDMI/VCD)

Only available in D (Drive). Press (Menu) to display these options:

- Tone Settings: Use to set bass, mid, and treble on speakers only. Once set, tone settings are for all sources.
- Auto Volume: Adjusts the volume of the audio based on the speed or ambient noise of the vehicle. Some vehicles may be equipped with the Bose AudioPilot system. In these cases, the Auto Volume main menu item is replaced with the Bose AudioPilot menu item. AVC or Bose AudioPilot is available to use with any source mode.
- Traffic Announcements: Displays traffic alerts in the RSI system.
   The video will continue to play and the audio will mute, depending on the alert.

## Closing the Menu (DVD/BD)

Touch Back or Exit to close a menu. This will return to the previously viewed screen.

#### **Power**

Press the power button on the front screen to turn the RSI screen on or off. The front screen will continue to operate when the overhead screen is turned off. A red lit power button indicates the rear screens are on. A white lit power button indicates the rear screens are off.

## **Headphones**



- 1. Power Indicator Light
- 2. Channel 1 or 2 Switch
- 3. Volume Control
- 4. Power Button
- 5. Battery Cover

RSI includes two 2-channel new digital wireless headphones. The headphones are used to listen to various multimedia. The wireless headphones have a power button, Channel 1 or 2 Switch, and a volume control. The Digital headphones cannot be interchanged with previous models of GM headphones.

Press the power button to turn on the headphones. A light on the headphones comes on. A flashing light indicates the headphones are not in range. Move them closer to the left side of the screen until the light stops flashing. If the light does not come on, check the batteries. Intermittent sound or static can also indicate weak batteries. See "Battery Replacement" later in this section.

Turn the headphones off when not in use.

Press the centre of the right side of the headphone to change the channel. Channel 1 will provide audio associated with screen 1 and channel 2 will provide audio associated with screen 2.

Infrared transmitters are on the top of the left seatback video screen. The headphones shut off automatically to save battery power if the RSI system is off or if the headphones are out of range of the transmitters for more than three minutes. Moving too far forward or stepping out of the vehicle can cause the headphones to lose the signal or have static.

Use the volume control wheel on the right side of the headphones to adjust the volume.

For best audio performance, wear the headphones as indicated with L (Left) and R (Right) on the ear pads. Do not let anything cover the ear pads.

#### Caution

Do not store the headphones in heat or direct sunlight. This could damage the headphones and repairs would not be covered by the vehicle warranty. Storage in extreme cold can weaken the batteries. Keep the headphones stored in a cool, dry place.

If the foam ear pads become worn or damaged, the pads can be replaced separately. To purchase replacement ear pads contact your dealer.

#### **Battery Replacement**

To change the batteries:

- Loosen the screw to the battery door on the left side of the headphones using a coin or flat-head screwdriver.
- 2. Slide the battery door open.
- 3. Replace the two AAA batteries.
- 4. Replace the battery door and tighten the screw.

Remove the batteries if the headphones will not be used for a long time.

## Rear Seat Infotainment (RSI) Wi-Fi (If Equipped)

The RSI Wi-Fi allows the user to access music, videos and pictures that are saved or taken with a smart device to the RSI system through Digital Living Network Alliance (DLNA) applications. Only one smart device can be connected to the RSI at a time.

## **Placement for Optimal Performance**

The RSI Wi-Fi aerial is near the RSI disc player. The smart device connection is stronger when it is near the Wi-Fi aerial.

If the network is not operating at its maximum effectiveness, try the following:

- Disconnect the smart device from any other connected network to improve the audio/video performance.
- Switch the band. While in any Wi-Fi screen, select Menu, then select Switch Band to access a band that is available. Some marketing regions will only support a single band.

# Digital Living Network Alliance (DLNA) (If Equipped)

To establish an initial connection:

 From the RSI Wireless Display menu, select DLNA. The RSI screen will display a Wi-Fi network name, such as

- "DIRECT-xx-Rear Seat", as well as the required password necessary to complete the connection.
- Make sure the smart device's Wi-Fi is enabled, and open the device's Wi-Fi menu.
- 3. From the smart device's Wi-Fi menu, select the "DIRECT-xx-Rear Seat" network. If this network is not shown on the smart device, it will be necessary to re-scan for available networks.
- Enter the RSI Password at the smart device to complete the connection. Once entered, the "DIRECT-xx-CUE" network will display as connected.
- From the smart device's DLNA application, select Rear Seat 1 or 2 as the screen to display the desired video, audio, or picture files on the RSI

Once the connection process is performed for the first time, the Wi-Fi connection will be made whenever the device is within Wi-Fi range or the smart device Wi-Fi is turned on.

Select Menu from the remote control to access the options to switch Wi-Fi band, disconnect the smart device from the RSI Wi-Fi, or to remove all DLNA passwords that have been saved.

Supported DLNA media types are:

- Video: .mp4 and .mpg
- Audio: .mp3 and .aac
- Picture: .jpeg and .jpg

## Viewing the Other Display

While the left or right screen is connected by DLNA, the other screen can access the same source by selecting View Screen 1 or View Screen 2 in the Wireless Display menu.

# Connecting Wireless Android Devices

Many Android devices come with pre-installed audio and video players that support Wi-Fi streaming; consult your smart device manual for more information. Android devices will also support various DLNA applications to allow the device to connect to the RSI wirelessly. Search the Google Play $^{\text{TM}}$ 

store for ArkMC or other DLNA applications to install on the Android device.

#### Connecting Wireless Apple™ Devices

Apple will support various DLNA apps to allow the device to connect to the RSI wirelessly. Search the iTunes<sup>®</sup> store for ArkMC or other DLNA applications to install on the Apple device.

## **HDMI** Input

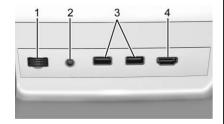
An HDMI cable is required to connect an HDMI device to the RSI hub. The RSI HDMI input allows connection to:

- Video games, disc players, cameras, smartphones, tablets, and A/V dongles that have HDMI (version 1.4a) outputs.
- Smart devices that support Mobile High-Definition Link (MHL) version 2.0

The smart device may require an adapter cable to support MHL. Refer to your device owners guide.

Most RSI remote control commands will be available to a smart device connected through MHL.

# Auxiliary Inputs Rear Media Connections



- 1. Volume Control for Wired Headphones
- 2. Wired Headphone Jack
- 3. USB Ports
- 4. HDMI Input

If equipped with RSI, the features above will be inside the rear armrest or above the right shoulder of the rear left passenger.

#### HDMI

The HDMI jack allows an HDMI A/V cable to be connected from an auxiliary device such as a camcorder, video game system, or Apple device. A cable from Apple is required for Apple devices.

Power for the auxiliary devices is not supplied by the infotainment system.

To use the HDMI input of the RSI system:

- 1. Connect the auxiliary device with an HDMI cable.
- 2. Power on both the auxiliary device and the RSI video screen.
- Press on the remote control and use the arrows to change the source to HDMI.

#### USB

There are two USB ports to provide the RSI system audio/video from supported devices, as well as to provide device charging. Audio from these ports can only be heard and controlled by the rear seat passengers. Video can be heard, shown, and controlled by the rear and front passengers.

To use the USB ports:

- 1. Insert the device in one of the two ports.
- Select the source (USB 1 or USB 2) through the rear screen menu with the remote control hutton
- Select the source via the front by touching VIDEO on the Home Page.

## **Audio Output**

Audio from a Blu-ray/DVD/CD player or auxiliary inputs can be heard through:

- Wireless headphones: Available for any source depending on the selected channel.
- Vehicle speakers: Touch VIDEO on the Home Page. Select any other source to stop the speaker audio. Rear audio will continue to play.

 Vehicle wired headphone jack: See "Wired Headphone Jack" following.

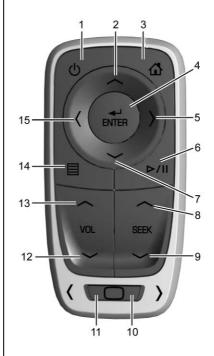
The RSI system transmits the audio signal to the wireless headphones if an audio signal is available. See "Headphones" earlier in this section.

Front seat passengers can listen to playback from an attached rear device through the vehicle speakers by selecting that source from the Video App on the front.

## Wired Headphone Jack

Press on the remote control, then select Settings and then Wired Headphones to listen to audio on the wired headphones. The headphone audio plays depending on which screen is selected. The default is screen I audio.

#### **Remote Control**



#### **Remote Control Buttons**

- 1. (Power)
  - Press to turn the selected video screen on and off.
- - Press to scroll up a list.
  - **佡** (Home)
    - Press to return to the Home Page.
- 1. ◀ / ENTER
  - Press to select the highlighted choice in any menu.
  - Press and hold for quick play (disc dependent).
- 5. > (Next/Forward/Increase)
  - Radio and disc: Press to go to the next station or track.
  - Press to go to the next menu.
- 6. ▷/∥ (Play/Pause)
  - Press to start playing. Press to pause. Press again to continue playing.

- 7. V (Down Arrow)
  - Press to go down a list.
- 8. ∧ (Seek Up)
  - Radio: Press to seek the next radio station.
  - CD: Press to seek the next track.
  - Blu-ray/DVD: Press to seek the next chapter.
- 9. V (Seek Down)
  - Radio: Press to seek the previous radio station.
  - CD: Press to seek the previous track.
  - Blu-ray/DVD: Press to seek the previous chapter.
- 10. □ /> (Screen 2)
  - Slide to select screen 2 to be controlled by the remote.
- 11. □ /< (Screen 1)
  - Slide to select screen 1 to be controlled by the remote.

- 12. VOL/ **∨** (Volume Down)
  - Press to reduce the speaker's audio volume.
- 13. VOL/ ∧ (Volume Up)
  - Press to increase the speaker's audio volume.
- 14. 🗏 (Menu)
  - Press to go to the menu of any screen now playing.
- (Previous/Reverse/Decrease or Back)
  - Radio and disc: Press to go to the previous station or track.
  - Press to go to the previous menu.
  - Use as back command.

To use the remote control, aim it at the transmitter window at either seatback console and press the buttons firmly. Direct sunlight or very bright light could affect the ability of the RSI transmitter to receive signals from the remote control. Check the batteries if the remote control does not seem to be working. See "Battery

Replacement" following. Objects blocking the line of sight could also affect the function of the remote control.

## Caution

Storing the remote controls in a hot area or in direct sunlight may damage them, and the repairs would not be covered by the vehicle warranty. Storage in extreme cold can weaken the batteries. Keep the remote controls stored in a cool, dry place.

#### **Battery Replacement**

To change the remote control batteries:

- Press the indented area on the back of the remote and slide the cover off.
- Insert the tip of a flat-head screwdriver into the slot marked with arrows to eject the batteries.
- 3. Replace the two coin cell batteries.

#### 4. Replace the battery cover.

Remove the batteries from the remote control if it will not be used for an extended period of time.

#### **RSI Troubleshooting**

**No power :** The ignition might not be in ON/RUN or ACC/ACCESSORY.

The picture does not fill the screen. There are black borders on the top and bottom or on both sides or it looks stretched out: Press on the remote control to change the display mode setting.

In auxiliary mode, the picture moves or scrolls: Check the auxiliary input connections at both devices.

The remote control does not work: Check to make sure the remote control is programmed to the correct screen. Make sure there is no obstruction between the remote control and the transmitter window and check the batteries to make sure they are not dead or installed incorrectly.

There is no sound from the headphones with the indicator light on: If the batteries are good, make sure the headphones are programmed to the correct screen and on the correct channel for the screen being viewed.

The auxiliary source is running but there is no picture or sound: Check that the RSI video screen is in the auxiliary source mode by pressing and on the remote control. Check the auxiliary input connections at both devices.

Sometimes the wireless headphone audio cuts out or buzzes: Check for obstructions, low batteries, reception range, and interference from mobile phone towers or from mobile telephone use in the vehicle. Check that the headphones are on correctly using the L (Left) and R (Right) on the headphones. Check that the headphones are positioned properly with the headband across the top of the head.

I lost the remote and/or the headphones: See your dealer.

The Blu-ray/DVD is playing, but there is no picture or sound: Check that the RSI video screen is sourced to the Blu-ray/DVD player by pressing and on the remote control.

## **Video Display Error Messages**

The video screen may display one of the following:

**Disc Error:** There are disc load or eject problems, the disc is inserted with the disc label wrong side up, the disc is damaged, or the disc is not from the correct region.

No Disc Inserted: No disc is present.

**Disc Player Error:** The temperature is outside the operating range of the RSI system. If the temperature is within range, see your dealer.

#### **Video Distortion**

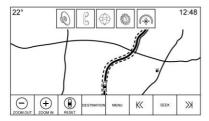
Video distortion can occur when operating mobile phones, scanners, CB radios, Global Positioning Systems (GPSs), two-way radios, mobile faxes, or walkie talkies.

It might be necessary to turn off the video player when operating one of these devices in or near the vehicle.

## Navigation

# Using the Navigation System

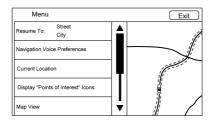
Touch NAV on the Home Page or the Nav icon in the applications tray to access the navigation application.



Touch MENU from the map view to access the Navigation Menu. Features displayed in the Navigation Menu can be selected to adjust navigation preferences.

It is advised to set up preferences before setting a destination. To set a destination, see *Destination*  $\Leftrightarrow$  53.

The buttons on the infotainment display will time out when not interacting. Tap anywhere on the screen to reveal the controls, then select the desired control.



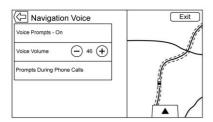
Additional navigation features are:

- Cancel Route/Resume To
- Navigation Voice Preferences
- Current Location
- Map View
- Routing Preferences
- Display "Places of Interest" Icons
- Personal Data

#### **Cancel Route/Resume To**

- While under route guidance, this screen button displays Cancel Route. Touch Cancel Route to cancel route guidance. No further prompts will be given. The list item then changes to Resume To.
- Touch the Resume To screen button to resume route guidance to the last entered destination.
- The last location that the system has provided guidance to can be resumed by touching this list item.
- If the route includes waypoints, the entire route can be suspended using the Cancel Route list item.
   When Resume To is touched, all waypoints are resumed for guidance.

## **Navigation Voice Preferences**



If equipped, touch the Navigation Voice Preferences list item to adjust the following voice preferences:

- Voice Prompts On/Off
- Voice Volume
- Prompts During Phone Calls On/Off

## **Voice Prompts**

Touch the Voice Prompts list item to toggle voice prompts On and Off.

#### **Voice Volume**

Adjust the loudness of the audio feedback by touching - or +. If a manoeuvre prompt is being played,

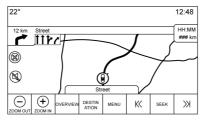
and the main volume is adjusted, the prompt volume will update and be saved.

## **Prompts During Phone Calls**

When enabled, the system plays a shorter prompt while on a phone call. This setting can be configured as to whether a prompt would be heard during a phone conversation.

When this setting is Off, only the short alert tone is played when approaching the manoeuvre.

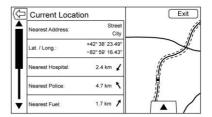
#### **Voice Prompts Mute Icon**



Press the Mute icon on the left side of the map while in map view to turn voice prompts On or Off.

#### **Current Location**

Touch the Current Location list item to display a Current Location list.



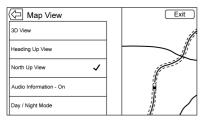
The following information is displayed on the Current Location list:

- Nearest Address
- Lat/Long
- Nearest Hospital
- Nearest Police
- Nearest Fuel
- Nearest Service

Touch any of the options to display the Destination Details View for the selected location to begin guidance. Touch the Nearest Address button and then the Save screen button to store the current location to the Contacts List.

## **Map View**

Touch to select the desired map view.



A checkmark appears to indicate a view has been selected.

**3D View:** The 3D View is a Heading Up view but it includes perspective. Map items will appear larger as the vehicle comes closer.

**Heading Up View:** The Heading Up View keeps the vehicle's current heading at the top of the view. The vehicle icon always faces the top of the view as the map rotates.

**North Up View:** The North Up View keeps north at the top of the view. The vehicle icon is placed in the centre of the view and rotates to indicate the heading for the vehicle.

**Audio Information On/Off:** Touch to turn the audio information view on or off from the main map view. When on, the audio information becomes an audio status screen. This allows for two lines of audio information in the status pane and enables the use of some interaction selector controls.

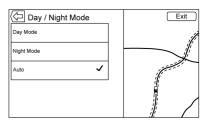
The audio status screen contains the following elements:

- Station Frequency
- Artist Information
- Song Information
- ► / II or K< or >> Station and Channel Controls

Touch K or ≫ Station controls to go to the next or previous strong signal station or digital channel.

When the audio status pane displays Artist and Song Information, touch KK or >> to go to the next or previous track based on the current media mode.

## **Day/Night Mode**



Touch to access the Day/Night Mode menu.

The options are:

- Day Mode: Brightens the map background.
- Night Mode: Darkens the map background.
- Auto: Adjusts the screen background automatically depending on the exterior lighting conditions.

## 3D Buildings On/Off

When 3D buildings information is available for a particular area, the icons are shown at a zoomed level. If the current vehicle position would be hidden by another building, the building is shown as see through so the vehicle icon is visible. Touch to turn the 3D Buildings feature On or Off.

#### Autozoom On/Off

At certain zoom levels, street detail is removed to keep the view uncluttered. Touch to turn the Autozoom feature On or Off.

#### **Routing Preferences**

Touch the Routing Preferences list item to access the Routing Preferences menu. Options on how the routes are created for route guidance are listed on this menu.

## **Route Style**

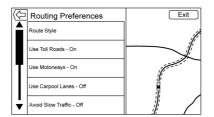
Touch this list item to change the route type preferences.

The options are:

- Fast (default)
- Eco Friendly (if equipped)
- Short
- Edit Eco Profile

The Edit Eco Profile can be used to configure two parameters for the Eco Friendly route. These parameters are Roof Load and Trailer. For each parameter, the options are None, Small, Medium, and Large. Touch to scroll through the list. The default for both is None.

These preferences are used for all routes generated.



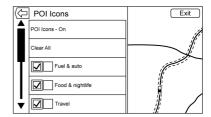
Route segment preferences are other options showing on the Routing Preferences menu.

These include:

- Use Toll Roads On/Off
- Use Motorways On/Off
- Use Carpool Lanes On/Off
- Avoid Slow Traffic On/Off
- Use Tunnels On/Off
- Use Time Restricted Roads On/Off

## **Display Places of Interest Icons**

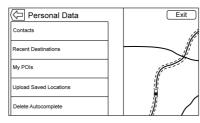
Places of Interest (POI) icons can be displayed on the map using this view.



- The POI icons can be turned On and Off. Touch the check box next to the POI icon to display the icon.
- Touch Clear All to reset the icons that are displayed on the map.

- A subcategory can be selected instead of the entire category.
   Touch the list item rather than the check box. The subcategories will display. Select any of those categories to navigate down the hierarchy.
- When a higher-level category has some of its subcategories selected, the checkmark next to it is greyed out. This indicates that only some of the categories below are shown. Touch the greyed-out checkmark to turn all of the icons for that category on or off.
- Touch the SAFETY CAMERAS icon to turn the category On or Off.
   This POI category is turned off by default, but can be calibrated depending on the location. This option may be completely turned off if it is not allowed in a particular area.

#### **Personal Data**



Data that the system has saved during the course of using the navigation system can be managed through:

- Contacts
- Recent Destinations
- My POIs (if equipped)
- Upload Saved Locations
- Delete Autocomplete

#### **Contacts**

- Touch Delete All Entries to delete the entire list of contacts. A pop-up displays to confirm.
- Touch Edit Contacts List to display the Contacts to edit.

#### **Recent Destinations**

- Touch Delete All Destinations to delete the entire recent destination list. A pop-up displays asking to confirm the deletion.
- Touch Delete Individual Destinations to display a recent destinations list. Select the individual entry to delete.

#### My POIs

- Touch My POIs to display a menu of other options.
- Select Delete Individual Categories.
   A My POIs category list displays.
- Select the individual entry to delete.
- Touch Delete All My POIs to delete the entire list of categories. A pop-up displays asking to confirm the deletion.
- To exit out of a list, touch the Exit screen button in the top right corner of the map to return to the main map view.

## **Upload Saved Locations**

- Touch the Upload screen button on the Upload Saved Locations menu to save the Vehicle Contacts list and any My POIs that have been saved to the vehicle.
- Once saved locations have been uploaded to a USB, they can be transferred to a different vehicle or restored to the current contacts list.

## **Delete Autocomplete**

Touch the Delete screen button on the Delete Autocomplete History menu to clear personal data from the keyboard.



A pop-up displays a message to Delete all keyboard autocomplete history. The system clears all navigation addresses, POIs, etc. The autocomplete will not delete recent destinations. Touch Cancel to stop the process.

## **Map Adjustments**

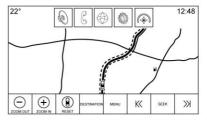
ZOOM -/+ can be used to adjust the scale of view on the map. When the end of the zoom level is reached, ZOOM -/+ will grey out.

Use the pinch/spread hand gesture to zoom the scale of view on the map.

- ZOOM (minus): Pinch fingers together to zoom out.
- ZOOM + (plus): Spread fingers apart to zoom in.

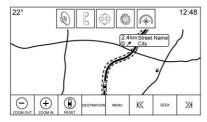
The zoom scales can be configured for English or metric units. To change from English to metric, see "Instrument Cluster" in the owner manual.

#### **Scroll Features**



- To scroll within the map, touch anywhere on the map screen.
- Nudge or slide a finger on the map; the map moves in the direction of the finger.
- Fling a finger on the map; the map will start scrolling in a short continuous scroll.
- Touch the location on the map; the map re-centres to the location that was touched.
- Touch twice on a location on the map; the map zooms in one level to the location that was touched twice.

• When the map is re-centred away from being locked to the vehicle position, the crosshairs will show in the centre of the map. As the map continues to be re-centred, the crosshairs will remain on the screen. When the crosshairs are shown on the screen, a callout with more information displays. If the map is moved from the current location, the crosshairs will disappear along with the callout.



 Touch the callout next to the crosshairs and the Destination Details View displays. From this view, route guidance can be received or saved to the vehicle's contact list.

- When the map is re-centred, the straight-line distance from the vehicle to the selected point is displayed in the callout. In addition, a heading direction in the form of an arrow is displayed to indicate the direction. The arrow is shown in relation to the current vehicle heading.
- Touch a POI icon on the map; the name of the POI is shown in the address callout, along with the city name and country. If the callout is selected, the Destination Details View for the POI is shown.
- After panning the map away from the vehicle, touch Reset to return the map to the current position.
- Touch the Overview button to quickly get a view of the entire route. The route Overview button takes the place of the Reset button while under route guidance. Touch the Reset button to return the map to the current position.

## Maps

The map database is stored in the internal flash memory that is used in the navigation system.

#### **Detailed Areas**

Road network attributes are contained in the map database for detailed areas. Attributes include information such as street names, street addresses, and turn restrictions. A detailed area includes all major motorways, service roads, and residential roads. The detailed areas include Places of Interest (POIs) such as restaurants. airports, banks, hospitals, police stations, petrol stations, tourist attractions, and historical monuments. The map database may not include data for newly constructed areas or map database corrections that are completed after production. The navigation system provides full route guidance in the detailed map areas.

## **Navigation Symbols**

Following are the most common symbols that appear on a map screen.



or



The vehicle symbol indicates the current position and heading direction of the vehicle on the map. When under route guidance, a circle with an arrow is added to the vehicle symbol which indicates the direction to the destination.

#### **Vehicle Address Callout**

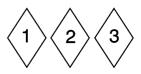
Tap the vehicle icon to have the current address of the vehicle overlaid on the map next to the vehicle icon in a callout. Another tap hides the information.

Any address information about the vehicle's current location will be shown, including the street, city, and country names.

Tap on this callout to save the current address to the vehicle address book.



The destination symbol marks the final destination after a route has been planned.



The waypoint symbol marks one or more set waypoints.

A waypoint is a stopover destination point added to the planned route.



The estimated time to the destination displays. Touch the Arrival button to toggle to duration and to the distance of the destination.



This symbol indicates the recommended manoeuvre that should be performed. Touch it to display the turn list or waypoint list.



The No GPS symbol appears when there is no Global Positioning System (GPS) satellite signal. When the GPS is gone, the vehicle position on the map may not be accurate.

#### **Autozoom**

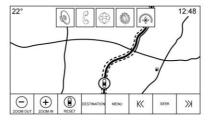
As a manoeuvre is being approached, the map automatically zooms in to give greater detail.

If lane guidance is available for the manoeuvre, this is also shown.

When the system begins to autozoom, it zooms in to its minimum level. After the manoeuvre is performed, the system slowly zooms back out.

## **Destination**

If route guidance is not active, touch NAV on the Home Page to access the map view. Touch the DESTINATION screen button from the map view to enter a destination. Available methods of entering a destination are Address, Crossroads, POIs, Recent, and Contacts. Several options can be selected to plan a route. Some destination items may be greyed out if no destination was previously entered or saved.



Touch the DESTINATION screen button to go to the destination entry views.

#### **Available Methods of Search**



- Address (entries by hierarchy)
- Crossroads
- Places of interest (POIs)
- Recent (destinations)
- Contacts

Touch any of the icons to enter a method of search, or touch the input field along the top to go to the keyboard and enter a search term.

## Navigation Next Turn Manoeuvre Alert

The navigation system may need to get the attention of the driver in certain situations.

If not in the navigation application when a near manoeuvre prompt is given, it is shown as an alert. The alert contains the turn indicator and button to display the main navigation view or dismiss the alert.

## **Auto-Capitalisation**

The shift key is automatically enabled when a full stop is entered on the keyboard. Once the first character is typed after the full stop, the next character will change to lower-case.

## **Alpha-Numeric Keyboard**

The keyboard is used in multiple locations throughout the system and can be used with many features. The navigation system uses the alpha-numeric system keyboard which includes 1 through 0, A through Z in QWERTY layout, hyphen, comma, full stop, Space, and Sym which would show additional characters needed.

The keyboard can also be modified to include characters appropriate for the region configured in the vehicle settings.

✓: Touch to search for the destination details of an address or place of interest entered in the text field. Once ✓ is touched, the activity indicator displays in the list of possible matches.

♥: Touch to display a list of matches.

When there are multiple matches, a dropdown arrow is shown after the autocomplete text. This dropdown displays an entire list of matches. Touch the appropriate match without having to enter more text.

X: Touch to delete the last typed character. Touch and hold this screen button to clear the entire text field. If the entire text field has been deleted, this screen button becomes an Undo button. Touching Undo will restore the deleted text.

**Exit**: Touch to return to the previous Map view.

**SYM**: Touch to show the symbol keyboard.

**SPACE:** Touch to enter a space between characters or the words of a name.

▲ : Touch to display the interaction selector.

**①**: Touch to switch between Alpha-Numeric Keyboard and Character Recognition.

#### **Special Characters**

As the characters are typed on the keyboard, a pop-up of the letter touched displays above the key that was touched.

Continue to touch and hold, and any additional special characters associated with that letter are displayed around the current letter. To select one of the special characters, slide a finger left or right to adjust the highlight of the special character.

When the alternate keyboard is used, the system remembers it the next time it is viewed.

#### **Special Character List**

The following characters have special characters beneath them:

```
E-ÉÈÊËEĖĒ
                          More Characters:
U-ŪÚÙÜÛ
                          ! - i
                          S-¥£¢
1-Ī[[]]
ο-δασδόλαδ
                          & - &
                          " - «»
A-ÀÁÂÄÆÃÃÅĀ
S - R(for lowercase s) S S
                          (-[{
Z-ŹŽŻ
                          ) - 1 }
                          .com - .net .org
N - Ñ Ń
```

#### **One-Shot Search**

Enter a full or partial Address, Contact, or POI into the search bar and the system will search and display all of the matches.

The contacts that are searched include both the connected phone's contacts list and the vehicle's contacts list.

#### **Search Process**

The process of prioritising the search is to help shorten the length of time at finding the results. If there is a 100% match found when a search type is carried out, the remaining searches abort.

The system conducts the search in the following order:

- 1. Vehicle Contacts List
- 2. Connected Phone Contacts List
- POIs
- 4. Addresses

The Contacts are done first because the list will be relatively short and can be done quickly.

POIs are done next because the amount of time it takes to search for the average POI is consistent. The less deviation during a search would mean an average of less time taken.

The Addresses are last because the standard deviation for an address search is very large. Some address searches are very quick, but others may take a very long time. Because of this, the address search would not be conducted unless a good match could not be found in either Contacts or POIs.

## **Autocomplete**

The autocomplete is preloaded with all recent destinations and POI category names. Previous POI name searches are remembered.

If only one type of result is found, the single type result screen is shown. Within each group, they are listed in confidence order. This means the highest confidence result will be at the top.

If multiple types of matches are found, the result list with the highest confidence match displays.

Address and Contact matches are shown in full width list format. The match results will display unique icons for full addresses, streets, crossroads, cities, and countries.

POIs show in a split list format with the map on the right displaying the locations of the matches. The brand icon or category icon will display for the match results.

When a list displays, the results for a particular type can be filtered by touching the filter buttons along the top of the screen. If there are no particular results for a selected type, a message is indicated in the list.

#### For example:

- For no addresses: "No Addresses Found Within <state/region>"
- For no POIs: "No POIs Found Within <75 km/50 mi/ 800 km/ 500 mi>." This distance is shown depending on what radius is completed and what current units are selected.
- For no contacts: "No Contacts Found."

The system performs partial searches on contacts, so typing a first name or last name would find a match. The entire contact name does not need to be entered for it to be found in a search.

Touching a contact listed on the results list displays the standard contact details view to select an item, such as an address to start routing, or a phone number to place a call.

#### **Address**



 A destination can be searched by typing the address, crossroads, motorway, or motorway entrance ramps on the keyboard. This information is typed and displayed in the information field. Touch the search icon to start the search.

For example:

City: Crawford

Street: Main Rd

House #: 12334

 State/region information does not have to be included in the search field if entering an address that is located in the same state.

- Whenever the keyboard view is entered, the last text that was typed, even if it was not searched on, will display.
- A partial or complete address can be typed in the search field. If a partial address is typed, the system attempts to use local knowledge to fill in additional information. For example, if no city name or country are given, the system assumes a search for something in the current city or a nearby city in the current country. The system is also capable of recognising address formats according to other regions.

If a destination address or location being entered is outside of the country, the country abbreviation must be added after the address.

## **Spelling Mistakes**

The system is able to offer alternatives if the searched term is not found exactly. The system uses the closest term it finds and provides those results.

The system first searches the entered term exactly. If no matches are found, partial words are used.

#### Search in Process

Touch the Search button, and the results screen displays with the activity indicator. There is a non-selectable List item in the list that says "Searching" to indicate that it is in process.

Once the results are found, the correct list screen will display.

#### No Results Found

If no results are found from an entered search term, a pop-up displays indicating there are no results found. Touch the OK screen button to return to the keyboard view.

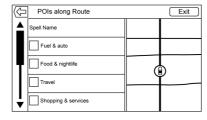
## **Results Display**

If only a single match is found at the end of a search, the list is not shown but the Destination Details View is shown. Touch from the Destination Details View to go back to the results list screen. If it was a POI

search, the Continue POI Search button is available in case that was not the desired POI.

#### **Places of Interest (P0I)**

While at the Home Page, touch NAV to display a view of the map. Touch the DESTINATION screen button to go to the destination entry views.



- 1. Touch the POIs screen button to display a list of POI categories.
  - The first list item in every POI list is a search function. For the highest level of categories, touch the Spell Name screen button or select a category and search within that selection.
- 2. Select a POI category to display subcategories.

- If a selected subcategory has no results in the surrounding area, the search is expanded until a result is found.
- 4. If a high-level category is selected, such as restaurants, the map zooms in to the region near the vehicle's position to show the nearest matches. When a list displays, it can be filtered for a particular type by touching the filter button along the top of the screen. If there are no particular results for a selected filter type, it is indicated in the list.
- 5. Pan or zoom the map using the finger gestures to minimise the POI list and to interact with the map. The icons that were shown before continue to be displayed and updated. The list is also updated based on where the map was panned or zoomed. The search for POIs is constrained to where the map has been moved to.
- 6. If the search map is touched to re-centre, the crosshairs are shown to indicate the centre of

the new search location. If a POI icon is touched on while in the full expanded map, a callout for that location is displayed. Touch the callout to display the Destination Details View.

7. Touch the map reset button to return the map to automatic zooming and searching. It is re-centred around the vehicle's position, the route, the destination, or another location that was specified for the search. The map Reset button is only displayed if the map was manually adjusted.

If multiple types of matches are found, the All list is shown with the results sorted by confidence order with the highest confidence result at the top.

## Using the Keyboard



The POI can be searched by entering a POI name, category, name and category, or phone number on the keyboard.

For example, enter the information as:

**POI Name:** Worldwide Food

**POI Category:** Restaurants

**POI Name and Category:** Worldwide

**Food Restaurants** 

POI Phone Number: 0001222555

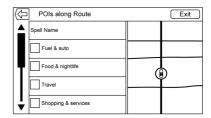
Additionally, a location may be entered if the POI is not nearby. This search will then be made around the location that is given.

For example, enter the information as:

**POI Name and Location:** Worldwide Food Chicago IL

The POI keyboard search results will display in the order in which they were found.

#### **POI Search Location**



If browsing for POIs or searching for results on a keyboard in a different location than what was searched previously, touch the Search Options button on the map view to specify a different location.

Touch an option displayed on the Select Search Area menu.

- POIs Along Route
- POIs Nearby
- POIs Near Destination

POIs at Another Location

#### **Favourite POIs**

Locations, categories, or a particular POI chain ID can be saved as Favourites in the POIs view.

Tap the ★ up arrow to reveal the interaction selector, then drag up on it to reveal the Favourites locations.

Touch and hold a favourite location, then touch the category to be saved. Whenever a set of POIs is grouped, such as in a category, the whole category is saved in the favourites for recall. Whenever a set of POIs that belong to the same chain ID is saved in the favourites, a POI chain saving pop-up message displays asking to save only that location, or to save the entire chain. POIs are only grouped by chain when the sorting order is Alphabetical. Touch the Sort button to change the sorting order.

#### **Recalling a POI Category or Chain**

If a POI category or chain favourite is recalled, the system displays a list of matching results defaulting to nearby,

but allows a search of other locations. Touch the Search Options button to specify a different location.

# Creating and Downloading Predefined POIs (My POIs)

In addition to the POIs already stored in the infotainment system, predefined POIs can be created.

While creating a predefined POI, the GPS coordinates for longitude and latitude of the POI's location and a descriptive name will need to be entered.

After creating the predefined POIs, they can be downloaded to the infotainment system from a USB device.

Once downloaded, the POI data becomes a selectable destination in the My POIs menu.

# Creating a Text File with Information

Create a text file by using a simple text editor software. Save this file with a name and extension of .csv, for example, "TomsPOI.csv."

Enter the POI information into the text file in the following format:

 Longitude coordinate, Latitude coordinate, "Name of POI," "Additional information," "Phone number."

Example: 7.0350000, 50.6318040, "Michaels Home", "123 Maple Lane", "02379234567."

- The GPS coordinates must be expressed in decimal degrees and can be taken from a geographical map. The additional information and phone number strings are optional.
- The POI name and the additional information string may not exceed 60 characters.
- POI information for each destination address must be entered in a single separate line.

## Storing the POI on a USB Device

In the root directory of a USB device, create a folder name "myPOIs." For example, "F:\" is the root directory of the USB device.

In the "myPOIs" folder, store the text file with your POIs, for example, "F:\myPOIs\TomsPOIs.csv."

# Downloading the POI to the Infotainment System

Connect the USB device containing the POI information to the USB port of the infotainment system.

A message displays prompting

A message displays prompting whether or not to download the POI information from the USB device. All POIs found are saved even if they are in multiple folders.

Subfolders can also be created to organise the POIs into categories, for example, "F:\myPOIs\Restaurants \TomsPOIs.csv."

If the message is dismissed or ignored, no POI information is downloaded. This prompt will not recur for the current ignition cycle.

When the system is finished downloading, a pop-up displays asking to specify a category for the new POIs, if desired.

# Importing and Overwriting Categories

When POIs are found on a media device, the date of the file is examined and compared to the date for the files already in the system. If the file being downloaded is newer than the one on the system, that particular category of POIs is overwritten. Any other POIs that had previously been saved in other categories are not affected.

#### Address Book Download

If an Address Book is found on the connected USB device, the same alert is used to indicate that locations have been found and they can be downloaded. If there is already content in the vehicle Contacts List, the system prompts if the stored content should be overwritten. Select Save to overwrite the existing Contacts information. Select Cancel to abort the import of information.

## **Browsing Downloaded POIs**

Access the downloaded POIs by selecting My POIs under Personal Data from the Menu list.

## **Editing My POIs**

Downloaded POIs can be edited at a category level. These POIs can either be deleted as an entire category or reassigned as another category. To edit the categories:

- Select the Edit button at the main category view to edit the POIs.
   Edit buttons display next to each category name. There is no POI browsing in this mode; only edit functions are available.
- Once an action such as deleting or reassigning has been selected, the changes are saved immediately.

## **Changing POI Categories**

POI categories can be assigned to a different category by using the same method as assigning a category for a Contact entry. When editing, the right side of the infotainment displays the current category name.

#### **Deleting POI Categories**

POI categories can be deleted by selecting Edit and then Delete. A pop-up displays to confirm the deletion.

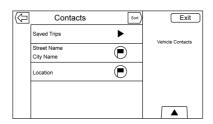
#### **Saved Destinations**

Select a saved destination from the Contacts or Recent screen.

#### **Contacts**

Select the Contacts button to view the vehicle's contact list or a connected Bluetooth device. If a particular contact has a single address associated with it, that contact has a Quick Route list item function button next to it. Contacts without this Quick Route button either have multiple addresses or no address at all. Touch the Quick Route button to go to the Destination Details View.

Touch an address, either from the Quick Route on the contact list or a specific address from the contact detail list, to go to the destination view showing that address on the map.



Trips from Contacts can be saved and recalled. The order is based on when the trip was last used. When the trips are saved, they are given a default title of the final destination name. If there are no saved trips, this list item is hidden.

#### **Favourite Destinations**

- Destinations can be saved as Favourites for recall later.
   Depending on the favourite, when an address or POI favourite is recalled, the Destination Details View is shown.
- When a favourite address is being routed to, it is shown active.
   Touch the active favourite to suspend that route.

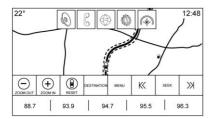
- Save locations as Favourites for recall later in the Destination Details View.
- Save trips from the Contacts List.

# Storing Favourites from the Contact Details List

A contact name or any of the contact's information such as phone number, email address, or address from Contact Details can be stored as a Favourite.

- Touch and drag up the row of interaction selector buttons to reveal the Favourite buttons.
- Touch and hold on the favourite location while viewing a contact on the Contact Details List. The contact name and all contact information can be stored.
- Touch to save as a favourite. The favourite label will be the name of the contact.
- Touch the Favourite to display the destination view.

## **Storing Favourites from Map**

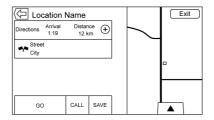


Favourite locations can be stored from the Map View.

If not under route guidance, the current vehicle location will be saved as a Favourite. If under route guidance, the final destination will be saved.

Touch and drag up on the row of interaction selector buttons to reveal the Favourite buttons. Touch and hold on the favourite location from the Map View to save it.

#### **Route Guidance**



- Touch Go to go to the main navigation view and to start route guidance.
- If the system has an active route, a pop-up will display, "What would you like to do with this destination?" The options are: Add As Waypoint, Set New Destination, or Cancel.
- If a waypoint is added, it is placed in the location that leads to the most efficient route.
- There is a maximum number of waypoints that can be added to the system. When the maximum number of waypoints has been reached, a pop-up displays indicating that a waypoint must

first be deleted before a new one can be added. The system will hold this waypoint into a Pending Waypoints list and it will automatically be added to the route once a position is available, either by arriving at a waypoint, or by deleting one.

To save a location, tap \$\beta\$ to
display the Favourite buttons.
Touch and hold on a favourite
location to save the shown
location as a Favourite.

## Estimated Time of Arrival (ETA) and Distance

- When under route guidance, the system shows the ETA or travel time, or the driving distance.
- The ETA and travel time are calculated using any available traffic information.
- If in a waypoint trip, the ETA, travel time, and driving distance are all shown relative to the final destination.

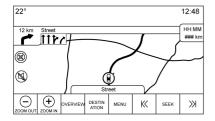
- The final ETA is shown taking into consideration any time zone crossings that the route has travelled through.
- Touch the ETA information area to switch between the estimated arrival time, total driving time resulting, and driving distance.

#### **Current Street Name**

The current street name that the vehicle is driving on is displayed along the bottom centre of the display.

When driving off-road or on an unknown road, "Off-Road Location" displays.

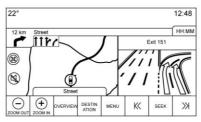
## **City Lane Guidance**



When a manoeuvre is approached that has city lane guidance information, it replaces the normal manoeuvre indicator.

The arrows will expand toward the centre of the screen so that the manoeuvres can be identified in an easier way.

#### **Motorway Lane Guidance**



The junction view image displays on the right edge of the screen and temporarily covers the Distance information. The current vehicle position and street name is moved left and centred in the available map display when this is displayed.

#### Off-Road Mode

When the vehicle is off-road, the system displays the off-road arrow in the turn indicator and displays "Off-Road Location" in the street name field.

#### **Destination Arrival**

The route review information displays in the turn indicator location and the destination address displays in the street name field.

#### **Audio** Information

The audio information remains in the same position in the lower right corner of the display.

The current street name information remains in the same location, but will truncate if needed.

#### **Turn List**

Touch the next turn indicator on the map to display the turn list or waypoint list. The interaction selector is minimised automatically. Touch ★ to reveal the following options:

#### **Destination**

Touch the Destination screen button to add a waypoint or change the destination while viewing the turn list. When the Destination screen button is touched, the display shows the Destination screens.

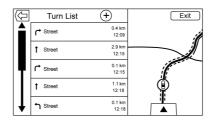
#### **End Guidance**

Touch End to suspend the current route in the turn list. When the End screen button is touched, the turn list is exited and the display returns to the main map view.

#### **Avoid Areas**

Touch the Avoid Areas screen button to select the motorway name that is to be avoided. The system shows a pop-up asking how many miles or if the entire road should be avoided.

#### **Turn List**



- When under a waypoint trip, touch the Turn List interaction selector button to show the turn list. When entering a turn list, the next manoeuvre instruction is spoken.
- The turn list title is the name or address of the destination. Touch the information button next to the name of the destination to display the destination information.
- The turn list is sorted in order with the next manoeuvre at the top of the list and the subsequent manoeuvres listed below it. The next manoeuvre is always highlighted upon entry into the Turn List to quickly show what the next manoeuvre is.

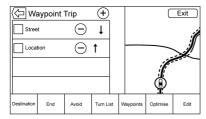
- Each manoeuvre indicates the distance between it and the previous manoeuvre or the vehicle's current location. The next manoeuvre at the top will count down until the manoeuvre is reached, and then the next manoeuvre will begin to count down.
- Each manoeuvre has an estimated time of arrival based on the current driving conditions.

## **Saved Trips**

Waypoint trips can be saved for later recall. Touch the Add button in the waypoints list to save the trip to the Saved Trips list in the vehicle's contacts list. When trips are saved, they are given a default title of the final destination. Saved trips can be edited by selecting the Edit list item button to access the edit screen for the saved entry. The only field that can be edited is the name field. Touch the name field to access the keyboard view. Type the name change. This change is automatically saved when executed by the keyboard.

The saved trip can also be deleted from the edit mode. Touch the Delete button and a delete confirmation pop-up will display.

## Waypoints



- When under a waypoint trip, touch the next turn indicator to bring up the waypoint list. The last waypoint view is shown, which could be Waypoints, Turn List, or Edit.
- The waypoint list is sorted in order with the next waypoint at the top of the list. Each waypoint is indicated with a numbered icon, starting with the next waypoint.

 To indicate what segment of the route is for the next waypoint, and what is for the remainder of the route, they appear in different colours.

## **Optimised Route**

- Touch the Optimise screen button to optimise the current waypoint trip.
- The optimisation is done according to how the preferences are set for new routes; for example, Fastest Route, Shortest Distance, or Eco Friendly.
- While the system is optimising the route, the waypoint trip has the activity indicator displayed over top of it. If the system is calculating the ETA and travel distance for a waypoint, the activity indicator is displayed in the list header.
- When either a waypoint trip is first created, or additional waypoints are added to an existing waypoint trip, they are added in the location that would lead to an optimised route.

- If a destination is already planned and a waypoint is added, it is either added before or after the current destination, whichever leads to the most optimal route.
- If under an existing waypoint trip consisting of two or more destinations, any additional waypoints are added in the location that would lead to the most optimal route.

#### **Edit Route**

- Touch the Edit screen button to modify the order or remove a waypoint from the route. Touch the delete screen button to remove a waypoint from the route.
- A pop-up displays asking for confirmation of the waypoint deletion.

## OnStar® System

With an OnStar subscription to the Guidance Plan, an OnStar Advisor can download a destination to the vehicle or into the built-in navigation system. If an OnStar Turn-by-Turn route is in

progress, all other internal navigation functions are disabled until the route is completed.

When navigation is selected, the OnStar Turn-by-Turn screens display.

## **Turn-by-Turn Navigation**

Touch the MENU screen button to go to the Turn-by-Turn Menu.

The following options display:

- Plan Route (if the vehicle is off the route)
- Cancel

#### **Plan Route**

Select My Destination to display a special version of the Manoeuvre View. The Destination Address is displayed in the Street Name and the total distance to the destination is displayed in the Distance to Manoeuvre View. Touch the Done button to return to the Manoeuvre View.

#### **Cancel a Route**

If a route is in progress using either the vehicle navigation system or the OnStar Turn-by-Turn route, and a new route is requested, the current route in progress will be cancelled.

An OnStar Advisor can cancel the vehicle navigation system route. Route guidance can be resumed by selecting the Resume To screen button in the Map Menu.

## Settings

Touch SETTINGS on the Home Page to adjust features and preferences, such as Time and Date, Driving Mode, Language, Valet Mode, or Radio. For setting options, see *Settings* ⇔ 83.

A few of the setting options change the way the navigation system displays or reacts while in use.

- 1. Touch SETTINGS on the Home Page.
- Touch the scroll bar until the desired option displays. Select the desired settings to change.

## **Driving Mode**

If equipped, touch the Driving Mode Home Page icon to access the Driving Mode visualisation screen. From the visualisation screen, Driving Mode shows the current driving configuration. See "Driving Mode" in the owner manual.

#### **Voice**

Voice recognition allows for hands-free operation within the navigation, audio, and phone applications. See *Voice Recognition* ⇔ 70.

Touch the voice screen button to display the Voice menu.

**Confidence Threshold :** Touch to change the sensitivity of the voice recognition system.

**Prompt Length :** Touch to change the prompt length to Short or Long.

**Audio Feedback Speed:** Touch to change the audio feedback speed to Slow, Medium, or Fast.

## **Display**

Touch to access display options:

**Proximity Sensing :** Touch to turn the sensing On and Off, or to turn sensing On for Map Only.

- Touch the Calibrate Touch Screen setting to adjust the calibration of the infotainment display.
- Touch the Turn Display Off to turn the display option off.

**Calibrate Touch Screen :** Touch to display the infotainment display calibration screen.

**Turn Display Off:** Touch to turn the Display option off.

#### **Rear Camera**

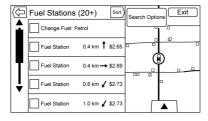
Touch to access the rear camera options:

- Guidance Lines Touch to turn the guidance lines option On or Off.
- Rear Park-Assist Symbols Touch to turn the rear park assist symbols option On or Off.

See the owner manual.

#### **Low Fuel Alert**

If the vehicle reaches a low fuel level, the system displays an alert about the low fuel condition. Touch the More Info screen button to view nearby petrol stations and start guidance, if desired.



If the remaining driving distance is available from the system, this is included in the alert

## Global Positioning System (GPS)

The position of the vehicle is determined by using satellite signals, various vehicle signals, and map data. At times, other interference such as the satellite condition, road configuration, condition of the vehicle, and/or other circumstances can affect the navigation system's ability to determine the accurate position of the vehicle.

The GPS shows the current position of the vehicle using signals sent by GPS satellites. When the vehicle is not receiving signals from the satellites, a symbol appears on the map screen. See *Navigation Symbols* ⇔ *52*.

This system might not be available or interference can occur if any of the following are true:

- Signals are obstructed by tall buildings, trees, large trucks, or a tunnel.
- Satellites are being repaired or improved.

For more information if the GPS is not functioning properly, see *Problems* with Route Guidance  $\Rightarrow$  68 and If the System Needs Service  $\Rightarrow$  69.

## **Vehicle Positioning**

At times, the position of the vehicle on the map could be inaccurate due to one or more of the following reasons:

- The road system has changed.
- The vehicle is driving on slippery road surfaces such as sand, gravel, or snow.
- The vehicle is travelling on winding roads or long, straight roads.
- The vehicle is approaching a tall building or a large vehicle.
- The surface streets run parallel to a freeway.
- The vehicle has been transferred by a vehicle carrier or a ferry.
- The current position calibration is set incorrectly.
- The vehicle is travelling at high speed.
- The vehicle changes directions more than once, or the vehicle is turning on a turn table in a car park.

- The vehicle is entering and/or exiting a car park, garage, or a car park with a roof.
- The GPS signal is not received.
- A roof carrier is installed on the vehicle.
- Tyre chains have been installed.
- The tyres are replaced or worn.
- The tyre pressure is incorrect.
- This is the first navigation use after the map data is updated.
- The 12-volt battery has been disconnected for several days.
- The vehicle is driving in heavy traffic where driving is at low speeds, and the vehicle is stopped and started repeatedly.

# Problems with Route Guidance

Inappropriate route guidance can occur under one or more of the following conditions:

 The turn was not made on the road indicated.

- Route guidance might not be available when using automatic rerouting for the next right or left turn.
- The route might not be changed when using automatic rerouting.
- There is no route guidance when turning at an intersection.
- Plural names of places might be announced occasionally.
- It could take a long time to operate automatic rerouting during high-speed driving.
- Automatic rerouting might display a route returning to the set waypoint if heading for a destination without passing through a set waypoint.
- The route prohibits the entry of a vehicle due to a regulation by time or season or any other regulation which may be given.
- Some routes might not be searched.
- The route to the destination might not be shown if there are new roads, if roads have recently

changed, or if certain roads are not listed in the map data. See  $Maps \Leftrightarrow 51$ .

To recalibrate the vehicle's position on the map, park with the vehicle running for two to five minutes, until the vehicle position updates. Make sure the vehicle is parked in a location that is safe and has a clear view of the sky and away from large obstructions.

## If the System Needs Service

## **Map Data Updates**

The map data in the vehicle is the most up-to-date information available when the vehicle was produced. The map data is updated periodically, provided that the map information has changed.

For questions about the operation of the navigation system or the update process, contact your dealer.

## Database Coverage Explanations

Coverage areas vary with respect to the level of map detail available for any given area. Some areas feature greater levels of detail than others. If this happens, it does not mean there is a problem with the system. As the map data is updated, more detail can become available for areas that previously had limited detail. See *Map Data Updates*  $\Rightarrow$  69.

## Voice Recognition

Voice recognition allows for hands-freee operation within the navigation, audio, and phone applications. This feature can be started by touching  $\psi \dot{\xi}$  on the steering wheel controls or by touching  $\psi \dot{\xi}$  on the infotainment display.

However, not all features within these areas are supported by voice commands. Generally, only complex tasks that require multiple manual interactions to complete are supported by voice commands.

For example, tasks that take more than one or a two button touch such as selecting a song or artist to play from a media device would be supported by voice commands. Other tasks, like adjusting the volume or seeking up or down, are audio features that are easily performed by touching one or two buttons, and are not supported by voice commands.

In general there are flexible ways to speak commands for completing the tasks. Most of them, except destination entry and voice keypad, can be completed in a single command. If the task takes more than one command to complete, the first command should be to indicate the kind of task to be performed, like "Navigation Destination Entry." The system replies with prompts that lead you through a dialogue to enter the necessary information. For example, if a destination for route guidance is needed, say "Navigation" or "Destination Entry."

If your language supports it, try stating a One-Shot command, such as "Navigate to Address one two three Main Street, Lansing Michigan." This type of destination entry command is supported in some languages. Another example of a One-Shot Destination Entry command is, "Navigate to Place of Interest – Hotels." If these commands do not work, try saying, "Navigate to Place of Interest" or "Navigate to Address" and the system will do the rest.

Voice recognition can be used when the ignition is on or when Retained Accessory Power (RAP) is active. See "Retained Accessory Power (RAP)" in the owner manual.

## **Using Voice Recognition**

Voice recognition becomes available once the system has been initialised. This begins when the ignition is turned on. Initialisation may take a few moments.

- Press <sup>1</sup>έ on the steering wheel controls to activate voice recognition, or touch <sup>1</sup>έ on the infotainment display.
  - If voice recognition is started from the steering wheel controls, the instrument cluster displays the selections and visual dialogue content.
  - If voice recognition is started from the infotainment display, the selections and visual dialogue content are displayed on both the infotainment display and the instrument cluster display.
- The audio system mutes and the system plays a prompt followed by a beep.

 Wait until after the beep completes, then clearly speak one of the commands described in this section.

A voice recognition system prompt can be interrupted while it is playing by pressing by again.

For example, if the prompt seems to be taking too long to finish, press \( \frac{\xi}{2} \) again and the beep should happen right away.

There are two voice prompt modes supported:

- Long verbal prompts: The longer prompts provide more information regarding the supported actions.
- Short prompts: The short prompts provide simple instructions about what can be stated.

If a command is not spoken, the voice recognition system says a help prompt.

## **Prompts and Infotainment Displays**

While a voice recognition session is active, there will be corresponding buttons on screens displayed. Manual

interaction in the voice recognition session is permitted. Interaction during a voice session may be completed entirely using voice commands, or some selections may expedite a session. If a selection is made using a manual control, the dialogue will progress in the same way as if the selection was made through a voice command. Once the system is able to complete the task, or the session is terminated, the voice recognition dialogue stops.

An example of this type of manual intervention is touching an entry of a displayed number list instead of speaking the number associated with the entry desired.

## **Cancelling Voice Recognition**

- Touch the Home screen button. Touching this button will terminate the voice recognition session.
- Touch or say "Cancel" or "Exit" to terminate the voice recognition session and display the screen from which voice recognition was initiated.

 Press on the steering wheel controls to terminate the voice session and display the screen from which voice recognition was initiated.

Most languages do not support natural language commands in sentence form. For those languages, use direct commands like the examples shown on the display.

# Helpful Hints for Speaking Commands

Voice recognition can understand commands that are either naturally stated in sentence form or direct commands that state the application and the task

#### For best results:

- Listen for the prompt and wait for the beep before saying a command or reply.
- Say "Help" or look at the infotainment display for example commands.
- A voice recognition system prompt can be interrupted while it is playing by pressing w again.

For example, if the prompt seems to be taking too long to finish, to speak the command without waiting for the prompt to complete, press of again and wait for the beep.

- Speak the command naturally, not too fast, not too slow. Use direct commands without a lot of extra words.
- Usually Phone and Audio commands can be spoken in a single command.
  - For example, "Call Dave Smith at work," "Play" followed by the artist or song name, or "Tune" followed by the radio station number.
- Navigation destinations are too complex for a single command.
   First, state a command that explains the type of destination needed, such as I want directions to an "Address," "Navigate to an crossroads," "I need to find a Place of Interest or POI," or "Directions to a Contact." The system responds with requesting more details. After saying "Place of Interest," only major chains are

available by name. Chains are businesses with at least 20 locations. For other POIs, say the name of a category like "Restaurants," "Shopping Malls," or "Hospitals."

Some languages support complete destination requests in a single command. If your language supports it, try stating a One-Shot command such as, "Navigate to Address one two three Main Street, Lansing Michigan." Another example of a One-Shot Destination Entry command is, "Navigate to Place of Interest — Hotels." If these commands do not work, try saying "Navigate to Place of Interest" or "Navigate to Address" and the system will come back and ask for details of your destination.

Most languages do not support natural language commands in sentence form. For those languages, use direct commands like the examples shown on the display.

There is no need to memorise specific command words. Direct commands might be more clearly understood by the system. An example of a direct command would be "Call 0123456790". Examples of these direct commands are displayed on most of the screens while a voice session is active. If "Phone" or "Phone Commands," is stated, the system understands that a phone call is requested and will respond with questions until enough details are gathered.

If the phone number has been saved with a name and a place, the direct command should include both, for example "Call Dave Smith at work."

# Using Voice Recognition for List Options

When a list is displayed, a voice prompt will ask to confirm or select an option from that list. A selection can be made by manually selecting the item, or by speaking the line number for the item to select.

When a screen contains a list, there may be options that are available but not displayed. The list on a voice recognition screen functions the same as a list on other screens. Scrolling or flinging can be used to help display other entries from the list

Manually scrolling or paging the list on a screen during a voice recognition session suspends the current voice recognition event and plays the prompt "Make your selection from the list using the manual controls, touch the Back screen button to try again."

If manual selection takes more than 15 seconds, the session terminates and prompts that it has timed out. The screen returns back to the screen where voice recognition was initiated.

#### The Back Command

Say "Back" or touch to go to the previous screen.

If in voice recognition, and "Back" is stated all the way through to the initial screen, then "Back" is stated one more time, the voice recognition session will cancel.

#### Help

Say "Help" on any voice recognition screen and the help prompt for the screen is played. Additionally, a pop-up displays a text version of the help prompt. Depending on how voice recognition was initiated, the Help pop-up will either display on the instrument cluster or the infotainment display. Touch the Dismiss button to make the pop-up go away.

Touching w will the help prompt is playing will terminate the prompt and a beep will be heard. Doing this will stop the help prompt so that a voice command can be used.

## **Voice Recognition for the Radio**

All audio screens have a voice recognition button ( $\mathbb{P}_{\xi}^{(i)}$ ) to launch audio voice recognition. If the voice button is touched in a radio screen, the voice commands for radio and media features are available.

**"Switch to AM":** Switch bands to AM and tune to the last AM radio station.

"Switch to FM": Switch bands to FM and tune to the last FM radio station.

"Tune to <AM frequency> AM": Tune to the radio station whose frequency is identified in the command (like "nine fifty").

"Tune to <FM frequency> FM": Tune to the radio station whose frequency is identified in the command (like "one oh one point one").

## Voice Recognition for Navigation

"Navigation": Begin a dialogue to enter specific destination information.

"Navigation Commands": Begin a dialogue to enter specific destination information.

"Destination Address": Begin a dialogue to enter a specific destination address, which includes the entire address consisting of the house number, street name, and city and state.

**"Destination Crossroad"**: Begin a dialogue to enter a specific destination intersection.

"Destination Place of Interest":
Begin a dialogue to enter a destination
Place of Interest category or major
brand name (if equipped).

Not all brand names of businesses are available for voice entry. Most major chains, such as chains with more than 20 locations, should be available to search for by name, but the name must be precisely spoken. Nicknames or short names for the businesses will not likely be found. Lesser known businesses might have to be located by category, such as fast food, hotels, or banks.

"Destination Contact": Begin a dialogue to enter a specific destination contact name.

"Cancel Route": End route guidance.

If your language supports it, try stating a One-Shot command to enter a destination, such as "Navigate to address one two three Main Street, Lansing Michigan." Another example of a One-Shot Destination Entry command is "Navigate to Place of Interest – Hotels." If these commands do not work, try saying "Navigate to Place of Interest" or "Navigate to Address" and the system will come back and ask for details of your destination.

## **Voice Recognition for the Phone**

"Call <contact name>": Initiate a call to an entered contact. The command may include location if the contact has location numbers stored.

"Call At Home <contact name>," "At Work," "On Mobile," or "On Other": Initiate a call to an entered contact and location at home, at work, on mobile device, or on another phone.

"Call <phone number>": Initiate a call to a standard phone number or local emergency number.

**"Pair Phone":** Begin the Bluetooth pairing process. Follow instructions on the radio display.

"Redial": Initiate a call to the last dialled number.

"Switch Phone": Select a different phone for outgoing calls.

**"Voice Keypad":** Begin a dialogue to enter special numbers like international numbers. The numbers can be entered in groups of digits with each group of digits being repeated

back by the system. If the group of digits is not correct, the command "Delete" will remove the last group of digits and allow them to be re-entered. Once the entire number has been entered, the command "Call" will start dialling the number.

"Voice Mail": Initiate a call to voice mail numbers.

#### **Voice Pass-Thru**

If equipped, voice pass-thru/Siri® Eyes Free allows access to the voice recognition commands on the mobile phone, for example, Siri or Voice Command. See the mobile phone manufacturer's user guide to see whether the mobile phone supports this feature. To activate the phone voice recognition system, press and hold by on the steering wheel for a few seconds.

This enhances the normal use of Siri. Siri allows access to text messages, calendars, and audio sources such as iTunes.

## Phone

## **Bluetooth (Overview)**

The Bluetooth-capable system can interact with many cell phones, allowing:

- Placement and receipt of calls in a hands-free mode.
- Sharing of the mobile phone's address book or contact list with the vehicle.

To minimise driver distraction, before driving and with the vehicle parked:

- Become familiar with the features of the mobile phone. Organise the phone book and contact lists clearly and delete duplicate or rarely used entries. If possible, program speed dial or other shortcuts.
- Review the controls and operation of the infotainment system.
- Pair mobile phone(s) to the vehicle. The system may not work with all mobile phones. See "Pairing" in this section.

Vehicles with a Bluetooth system can use a Bluetooth-capable mobile phone with a Hands-Free Profile to make and receive phone calls. The infotainment system and voice recognition are used to control the system. The system can be used while in ON/RUN or ACC/ ACCESSORY. The range of the Bluetooth system can be up to 9.1 m (30 ft). Not all phones support all functions and not all phones work with the Bluetooth system. See www.gm.com/bluetooth for more information about compatible phones.

#### **Controls**

Use the buttons on the infotainment system and the steering wheel to operate the Bluetooth system.

#### **Steering Wheel Controls**

ાર્ક : Touch to answer incoming calls and start voice recognition.

: Press to end a call, decline a call, or cancel an operation. Press to mute or unmute the infotainment system when not on a call.

#### **Infotainment System Controls**

For information about how to navigate the menu system using the infotainment controls, see *Introduction*  $\Rightarrow$  2.

**PHONE**: Touch this screen button to enter the phone main menu.

## **Audio System**

When using the Bluetooth phone system, sound comes through the vehicle's front audio system speakers and overrides the audio system. Press just above the chrome volume bar during a call to change the volume level. The adjusted volume level remains in memory for later calls. The system maintains a minimum volume level.

# Bluetooth (Infotainment Controls)

For information about how to navigate the menu system using the infotainment controls, see *Introduction*  $\Rightarrow$  2.

## **Pairing**

A Bluetooth-enabled mobile phone must be paired to the Bluetooth system and then connected to the vehicle before it can be used. See the mobile phone manufacturer's user guide for Bluetooth functions before pairing the mobile phone.

## **Pairing Information**

- A Bluetooth phone with music capability can be paired to the vehicle as a phone and a music player at the same time.
- Up to 10 devices can be paired to the Bluetooth system.
- The pairing process is disabled when the vehicle is moving.
- Pairing only needs to be completed once, unless the pairing information on the mobile phone changes or the mobile phone is deleted from the system.
- If multiple paired cell phones are within range of the system, the system connects to the paired cell phone in the order that they were last used in the system. To link to

a different paired phone, see "Linking to a Different Phone" later in this section.

## Pairing a Phone

- 1. Touch PHONE on the Home Page.
- Select Phones and select Pair Device.
- A four-digit Personal Identification Number (PIN) appears on the display. The PIN, if required, may be used in Step 5.
- Start the pairing process on the mobile phone to be paired to the vehicle. See the mobile phone manufacturer's user guide for information on this process.
- 5. Locate "Cadillac CUE" on the display. Follow the instructions provided in Step 3 on the cell phone to enter the PIN or confirm the six-digit code shown on the display. After the PIN is successfully entered or the code is confirmed, the system responds with "<Device name>

- has been successfully paired" when the pairing process is complete.
- If "Cadillac CUE" does not appear, turn the phone off or remove the phone battery and retry.
- If the phone prompts to accept connection or allow phone book download, select Always Accept and Allow. The phone book may not be available if not accepted.
- 8. Repeat Steps 1-7 to pair additional phones.

## Listing All Paired and Connected Phones

- 1. Touch PHONE on the Home Page.
- Select Phones.

## **Disconnecting a Connected Phone**

- 1. Touch PHONE on the Home Page.
- Select Phones.
- 3. Touch the X next to the phone to disconnect.

#### **Deleting a Paired Phone**

Only disconnected phones can be deleted.

- 1. Touch PHONE on the Home Page.
- 2. Select Phones.
- 3. Touch the onext to the phone to delete and follow the on screen prompts.

## Linking to a Different Phone

To link to a different phone, the new phone must be in the vehicle and paired to the Bluetooth system.

- Touch PHONE on the Home Page.
- 2. Select Phones.
- Select the new phone to link to from the not connected device list.

## Switching to Handset or Hands-Free Mode

To switch between handset or hands-free mode, touch PHONE on the Home Page to display "Call View."

- While the active call is hands-free, touch the Handset screen button to switch to the handset mode.
   The screen button changes to Hands-Free once the Bluetooth device confirms it is operating as handset.
- While the active call is on the handset, touch the Hands-Free screen button to switch to the hands-free mode. The screen button changes to Handset once the Bluetooth device confirms it is operating as hands-free.

# Making a Call Using Contacts and Recent Calls

Calls can be made through the Bluetooth system using personal mobile phone contact information for all phones that support the Phone Book feature. Become familiar with the phone settings and operation. Verify the mobile phone supports this feature.

When supported, the Contacts and Recent Calls menus are automatically available.

The Contacts menu accesses the phone book stored in the mobile phone.

The Recent Calls menu accesses the recent call list(s) from your mobile phone.

To make a call using the Contacts menu:

- Touch PHONE on the Home Page.
- Select Contacts.
- Select the name to call.
- Select the desired contact number to call.

To make a call using the Recent Calls menu:

- Touch PHONE on the Home Page.
- Select Recent.
- 3. Select the name or number to call.
- If necessary, select between Missed, Recent, and Sent calls by selecting the View button in the top right corner of the list.

## Making a Call Using the Keypad

To make a call by dialling the numbers:

1. Touch PHONE on the

- Home Page.
- 2. Select Keypad and enter a phone number.
- 3. Select Call to start dialling the number.

## Accepting or Declining a Call

When an incoming call is received, the infotainment system mutes and a ring tone is heard in the vehicle.

### **Accepting a Call**

There are three ways to accept a call:

- Press ψ on the steering wheel controls.
- Touch Answer on the infotainment display.
- Touch Answer on the instrument cluster using the select button.

#### **Declining a Call**

There are three ways to decline a call:

- Press on the steering wheel controls.
- Touch Ignore on the infotainment display.
- Touch Ignore on the instrument cluster using the select button.

## **Call Waiting**

Call waiting must be supported on the Bluetooth phone and enabled by the wireless service carrier to work.

## Accepting a Call

There are three ways to accept a call-waiting call:

- Press b on the steering wheel controls.
- Touch Switch on the infotainment display.
- Touch Switch on the instrument cluster using the select button.

## Declining a Call

There are three ways to decline a call-waiting call:

- Press on the steering wheel controls.
- Touch Ignore on the infotainment display.
- Touch Ignore on the instrument cluster using the select button.

# Switching Between Calls (Call Waiting Calls Only)

To switch between calls, touch the phone icon on the Home Page to display "Call View." While in Call View, touch the call information of the call on hold to change calls.

## **Three-Way Calling**

Three-way calling must be supported on the Bluetooth phone and enabled by the wireless service carrier to work.

To start a three-way call while in a current call:

1. In the Call View, select Add to add another call.

- Initiate the second call by selecting from Recent, Contacts, or Keypad.
- When the second call is active, touch the merge icon to conference the three-way call together.
- Once all calls are merged, the merge icon button becomes an unmerge icon button. Touch to unmerge the calls.

Some wireless service carriers may not allow a merged call to become unmerged.

## **Ending a Call**

- Press on the steering wheel controls.
- Touch End on the infotainment display to end all existing calls, or touch End next to a call to end only that call.
- Touch End on the instrument cluster using the select button.

## Dual Tone Multi-Frequency (DTMF) Tones

The in-vehicle Bluetooth system can send numbers during a call. This is used when calling a menu-driven phone system.

- 1. Touch PHONE on the Home Page.
- 2. While in the Call View, touch the up arrow to raise the interaction selector.
- 3. Select Keypad and enter the number.

#### **Voice Mail**

The default voice mail number is the phone number of the outgoing phone source. The voice mail number can be changed in Bluetooth settings.

To dial a voice mail number:

- 1. Touch PHONE on the Home Page.
- Select Voice Mail.
- Select Call.
- Enter the DTMF tones using the keypad if needed.

# Bluetooth (Voice Recognition)

# Using Bluetooth Voice Recognition

To use voice recognition, press № on the steering wheel. Use the commands below for the various voice features. For additional information, say "Help" while in a voice recognition menu. See *Voice Recognition* ♀ 70 for help using voice recognition commands.

## Making a Call

Calls can be made using the following commands.

#### Using the "Dial" or "Call" Command

To call a number:

- Press ⋈∑. The system responds "Command Please," followed by a tone.
- 2. Say "Dial" or "Call" followed by the complete phone number.

Use the "Voice Keypad" command for international numbers or special numbers which include \* or #.

Once connected, the person called will be heard through the audio speakers.

To call using a contact from your phone book:

- Press ⋈∑. The system responds "Command Please," followed by a tone.
- Say "Dial" or "Call" and then say the contact name. For example, say "Call John at Work."

Once connected, the person called will be heard through the audio speakers.

## **Calling Local Emergency Numbers**

- 1. Press ⋈∕s. The system responds "Command Please," followed by a tone.
- 2. Say "Call <emergency number>."

Once connected, the person called will be heard through the audio speakers.

## **Using the "Switch Phone" Command**

1. Press 1. The system responds "Command Please," followed by a tone.

After the tone, say "Switch Phone." The system displays a list of phones to select.

## Using the "Voice Keypad" Command

- 1. Press \$\tilde{\chi}\$. The system responds "Command Please," followed by a tone.
- After the tone, say "Voice Keypad." The system allows entry of special numbers and characters.

## Using the "Voice Mail" Command

- Press ⋈∑. The system responds "Command Please," followed by a tone.
- After the tone, say "Voice mail". The system dials the voice mail number of the connected phone.

## **Clearing the System**

Unless information is deleted out of the vehicle Bluetooth system, it will be retained. This includes phone pairing information. For directions on how to delete this information, see "Deleting a Paired Phone."

## **Text Messaging**

If equipped, the infotainment system may allow text messages to be received and replied to. Received messages can also be read aloud.

Before using the text messaging feature, check to see if the phone is compatible. See your retailer for details.

#### **Text Menu**

Inbox: Press to display incoming messages. To view a message, touch the name of the sender. Touch to listen to the text message.

Touch to go back to the previous menu.

**Settings:** See "Text Settings" later in this section.

**Reply:** Touch to reply using a predefined text message. See "Text Settings."

**Call:** Touch to place a call to the sender of the text message.

## **Viewing a Text Message**

While viewing a text message:

- Touch Reply to reply using a predefined text message.
- Touch Call to place a call to the sender of the text message.

## **Viewing Sender Information**

If equipped, touch the name of the sender to view sender information if this information matches contact information already stored.

**Select a Predefined Message :** Touch to select from a set of quick messages. Touch the message to send.

## **Predefined Messages**

These are short text messages that can be used to send so responses will not have to be typed.

The messages can be deleted or a new message can be added.

To add a new message:

1. Touch Text Settings, then touch Manage Predefined Messages.

- While in the predefined messages list view, select Add New Predefined Message and a keyboard displays.
- 3. Type a new message and touch NEW MSG when done to add the message. Touch 

  to go back to the predefined messages list.

  Touch ★ to delete one character at a time.

## **Memory Full**

This message may display if there is no more room on the phone to store messages.

## **Text Settings**

**Text Alerts:** When on, this feature will display an alert when a new text message has been received. Touch to turn on or off.

Manage Predefined Messages: Touch to add, change, or delete predefined messages.

## Apple CarPlay and Android Auto

If equipped, Android Auto™ and/or Apple CarPlay™ capability may be available through a compatible smartphone. If available, PROJECTION will appear on the Home Page of the infotainment display.

To use Android Auto and/or Apple CarPlay:

- Download the Android Auto app to your phone from the Google™ Play store. There is no app required for Apple CarPlay.
- Connect your Android phone or Apple iPhone by using the compatible phone USB cable and plugging into a USB data port. For best performance, use the device's factory-provided USB cable. Aftermarket or third-party cables may not work.

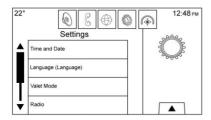
PROJECTION on the Home Page will change to Android Auto or Apple CarPlay depending on the phone. Android Auto and/or Apple CarPlay may automatically launch upon USB connection. If not, press the ANDROID AUTO and/or APPLE CARPLAY icon on the Home Page to launch.

For further information on how to set up Android Auto and Apple CarPlay in the vehicle, see your dealer.

Android Auto is provided by Google and is subject to Google's terms and privacy policy. CarPlay is provided by Apple and is subject to Apple's terms and privacy policy. For Android Auto support see https://www.support.google.com/androidauto or Apple CarPlay support at https://www.apple.com/ios/carplay/for more information. Apple or Google may change or suspend availability at any time. Android Auto is a trademark of Google Inc.; Apple CarPlay is a trademark of Apple Inc.

## Settings

The Settings menu allows adjustment of different vehicle and radio features. The menu may contain the following:



#### Time and Date

See "Clock" in the owner manual.

#### Language

This will set the display language in the radio, instrument cluster, and voice recognition. Touch Language and select the appropriate language. Touch to go back to the previous menu.

#### Valet Mode

If equipped, this will lock the infotainment system and steering wheel controls. It may also limit top speed, power, and access to vehicle storage locations (if equipped).

To enable Valet Mode:

- 1. Enter a four-digit code on the keypad.
- 2. Touch Enter to go to the confirmation screen.
- 3. Re-enter the four-digit code.

Touch LOCK or UNLOCK to lock or unlock the system. Touch to go back to the previous menu.

### Radio

Touch to display the Radio Menu and the following may display:

 Manage Favourites: Touch a displayed Favourite to select that favourite to edit. Touch Rename to rename the favourite or Delete to delete it. Touch and hold the station to drag it to a new location. Touch Done to go back to the previous menu.

- Number of Favorites Shown:
  Touch to set the number of
  favourites to display. Select Auto,
  5, 10, 15, 20, 25, 30, 35, 40, 45, 50,
  55, or 60. Auto will automatically
  add or hide additional Favourite
  pages based on the number of
  Favourites stored. Touch
  to
  go back to the previous menu.
- Auto Volume (If Equipped): This feature adjusts the volume based on the vehicle speed. See AM-FM Radio 

  15.
- Bose AudioPilot noise compensation technology (If Equipped): This feature adjusts the volume based on the noise in the vehicle and speed. See AM-FM Radio 

  15.
- Maximum Start-Up Volume: This feature sets the maximum start-up volume. If the vehicle is started and the volume is greater than this level, the volume is adjusted to this level. To set the maximum start-up volume, touch + or to increase or decrease. Touch to go back to the previous menu.

Audio Cue Volume (If Equipped):
 This feature adjusts the start-up and shut-down sounds. To adjust the volume, touch + or - to increase or decrease. This feature can be turned on or off.

 Touch to go back to the previous menu.

## **Vehicle Settings**

See "Vehicle Personalisation" in the owner manual.

#### Bluetooth

From the Bluetooth screen button, the following may be displayed:

- Pair New Device: Touch to add a new device.
- Device Management: Touch to connect to a different phone source, disconnect a phone, or delete a phone.
- Ringtones: Touch to change the ring tone for the specific phone.
   The phone does not need to be connected to change the ring tone.
- Voice Mail Numbers: This feature displays the voice mail number for all connected phones. The voice

- mail number may be changed by touching Edit, typing the new number, and touching Save.

  Touch to go back to the previous menu.
- Text Message Alerts (if equipped): This feature will turn text message alerts on or off. Touch Text Message Alerts and then select Off or On. Touch to go back to the previous menu. See Text Messaging ⇒ 80.

#### Voice

From the Voice screen button, the following may be displayed:

- Confidence Threshold: Select Confirm More or Confirm Less for the system to confirm more or less before acting on a command.
- Prompt Length: Select Short or Long for shorter or longer voice prompts that are played during voice recognition sessions.
   Touch to go to the previous menu.

 Audio Feedback Speed: Touch Slow, Medium, or Fast for feedback speed. Touch to go back to the previous menu.

## **Display**

From the Display screen button, the following may be displayed:

- Mode: Touch Auto, Day, or Night to adjust the display.
   Touch to go to the previous menu.
- Proximity Sensing: When on, certain screen buttons and features will become visible when a hand approaches the screen. Select Off, On, or On-Map Only.
- Calibrate Touch Screen: Touch to calibrate the infotainment display and follow the prompts.
   Touch to go back to the previous menu.
- Turn Display Off: Touch to turn the display off. Touch anywhere on the display area or any faceplate button again to turn the display on.

#### **Rear Camera**

Touch to display the Rear Camera menu. See "Driver Assistance Systems" in the owner manual.

#### **Return to Factory Settings**

Touching Continue restores all factory settings.

Select Return to Factory Settings and the following list may display:

- Restore Vehicle Settings: Restores factory vehicle personalisation settings. Touch Restore Vehicle Settings. Touch Cancel or Continue. Touch to go back to the last menu.
- Clear All Private Data: If available, use to erase personal private data before loaning or selling the vehicle. Touch Clear All Private Data. Touch Cancel or Continue. If Continue is touched, a confirmation pop-up will appear indicating all private data has been cleared from the system.
- Restore Radio Settings: Restores factory radio settings. Touch Restore Radio Settings. Touch

Cancel or Continue.

A confirmation pop-up will appear indicating the radio settings have been restored if Continue is touched. Touch to go back to the last menu.

## **Over-the-Air Software Updates**

If equipped, the infotainment system can download and install software updates over a wireless connection. The system will prompt high priority updates to be downloaded and installed, while others can be manually accessed. To manually check for updates, touch Settings on the Home Screen, followed by Software Information, and then System Update. Follow the on-screen prompts. Steps for downloading and installing updates may vary by vehicle.

Downloading Over-the-Air software updates requires Internet connectivity, which can be accessed through the vehicle's OnStar Wi-Fi hotspot, if equipped. Optionally, a secured Wi-Fi hotspot such as a mobile device hotspot, a home hotspot, or a public hotspot can be used. To connect the infotainment system to a secured

mobile device hotspot, home hotspot, or public hotspot, touch Settings on the Home Screen, followed by Wi-Fi, and then Manage Wi-Fi Networks. Select the appropriate Wi-Fi network, and follow the on-screen prompts. Download speeds may vary. On most mobile devices, activation of the Wi-Fi hotspot is in the Settings menu under Mobile Network Sharing, Personal Hotspot, Mobile Hotspot, or similar.

Availability of Over-the-Air software updates varies by vehicle and country.

## **Clearing the System**

Unless information is deleted out of the vehicle Bluetooth system, it will be retained. This includes phone pairing information. For directions on how to delete this information, see "Deleting a Paired Phone."

## English and Metric Unit Conversion

To change the display units between English and metric units, see "Instrument Cluster" in the owner manual.

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